



**COMMUNITIES
For Children**
ALICE SPRINGS

Alice Springs Community Services Directory

UPDATED February 2018

Funded by the Australian Government Department of Social Services



Anglicare NT

RESPECT • FAIRNESS • COMMUNITY

Communities for Children – Anglicare NT

Since 2010 Anglicare NT in Alice Springs has been funded by the Australian Government Department of Social Services as the Facilitating Partner for Communities for Children (CfC). The Facilitating Partner subcontracts Community Partners to deliver place-based, evidence based early intervention activities in order to provide positive and sustainable outcomes for the most vulnerable and at risk children, up to 12 years of age, and their families in Alice Springs.

Our current Community Partners are Akeyulerre, FAST NT, Holyoake, Lutheran Community Care, Multicultural Community Services Central Australia and Relationships Australia. They deliver a number of activities that promote CfC's objectives and vision.

In addition to this Communities for Children is working towards developing child friendly communities through collaboration between and with service providers and encouraging integrated service delivery

In 2018 Communities for Children will continue its strong focus on supporting agencies and participating in child friendly events in Alice Springs.

Other Useful Local, State and National Directories – For more directories please see page 76

Family Law Pathways Directory

The Alice Springs Family Law Pathways Network (FLPN) Service Directory is designed to assist separating families and professionals who are supporting them, with easy access to information on a range of services and referral pathways. Services for Tennant Creek and Alice Springs are included. The FLPN Service Directory can be found at <https://www.alicesprings.familylaw.org.au/service-directory/>

NTCOSS Directory

The Northern Territory Council of Social Service (NTCOSS) is a peak body for the Social and Community Sector in the NT and an advocate for social justice on behalf of people and communities in the NT, who may be affected by poverty and disadvantage. The NTCOSS Community Services Directory is an online interactive listing of non-government human services in the NT, designed for use by the general public and to assist those, working in and with the human services sector, to access an up to date listing of available services. Find the directory here: <https://ntcoss.org.au/>

ShelterMe Directory

ShelterMe is a directory of services for homeless Territorians. It contains up to date information about accommodation and services throughout the NT, including crisis, transitional, short term, low cost, and supported accommodation, and other support services. ShelterMe is managed by NT Shelter and funded by the Northern Territory Government.

Table of Contents

Government Services (Territory and Federal)	1
Accommodation Services.....	8
Town Council Services.....	12
Addiction, Alcohol and Substance Misuse Services.....	14
Children’s Services.....	17
Playgroups.....	17
Childcare.....	20
Preschools.....	24
Primary Schools.....	26
Secondary Schools.....	29
Afterschool and Vacation Care.....	30
Other Services for Children.....	31
Counselling Services.....	35
Disability Services.....	40
Domestic and Family Violence Services.....	43
Family and Parenting Services.....	46
Health Services.....	55
Legal Services.....	60
Mental Health Services.....	63
Multicultural Services.....	66
Youth Services.....	67
Other Directories	73

Government Services (Territory and Federal)

Listed only selected relevant government bodies, for a full list see the Federal Government Directory www.directory.gov.au or the NT Government A to Z www.nt.gov.au

Please note – 08 8999 5511 is the Government Switchboard number

Department of Attorney General and Justice

Street Address Centrepont Building, Cnr Gregory and Hartley Street, Alice Springs CBD 0870

PO BOX PO Box 2407 Alice Springs NT 0871

Telephone 08 8999 5511

Fax 08 8951 5169

Service Information Community corrections; court services; supervise orders; government work; referrals to non-government organisations for substance abuse including alcohol, drugs and sniffing.

Department of the Chief Minister

Street Address 1st Floor Alice Plaza, Alice Springs NT 0870

PO BOX PO Box 2605, Alice Springs NT 0871

Telephone 08 8951 5781 or 08 8999 5511

Email asp.dcm@nt.gov.au

Service Information Services the needs of the Chief Minister, Cabinet and Leader of the Opposition and plays a special role in implementing the priorities of Government as well as providing leadership across the public sector.

Department of Education

Street Address Level 1, Alice Plaza, Alice Springs CBD 0870

PO Box GPO Box 1420, Alice Springs NT 0871

Telephone 08 8951 1600 (Reception)

Fax 08 8952 9163

Website www.education.nt.gov.au

Service Information School South Early Childhood provides a variety of services and programs including Curriculum Support Services for schools, Integrated Family Services such as Families as First Teachers (both remote and urban), RAMECS Family Playgroups, Pre-school Programs and National Quality Framework guidance.

Department of Health

Alice Springs Hospital

Street Address 6 Gap Rd, the Gap, Alice Springs 0870

Telephone 08 8951 7777 (Switchboard)

Service Information Allied Health Professionals – Remote Health; Positive Behaviour Support Unit; Seating Equipment and Technical Services (SEAT); Sexual Health Unit (Clinic 34); Mental Health Unit; Palliative Care

Alice Springs Hospital – Mental Health – CAHS – Inpatient Unit

Street Address Alice Springs Hospital, 6 Gap Road, the Gap, Alice Springs NT 0870
Telephone 08 8951 7610

Barkly Mental Health Service – CAHS

Street Address 172 Paterson Street, Tennant Creek NT 0860
PO Box PO Box 1406 Tennant Creek NT 0861
Telephone 08 8962 4300
Fax 08 8962 4304

Child and Youth Mental Health – Central Australia Health Service

Street Address 3/15 Leichhardt Terrace, Alice Springs CBD, 0870
Telephone 08 8951 5950
Fax 08 8953 1858

Northern Territory

Mental Health Line **1800 682 288 (Contact after hours of for emergencies)**

Website www.health.nt.gov.au

Service area Alice Springs, remote and regional Central Australia

Service Information Provides support, assessment and therapeutic services to young people under the age of 18 who are experiencing significant emotional, social and behavioural problems. The team consists of mental health professionals including a consultant psychiatrist and specialists in child and youth mental health. The service encourages families and carers to be involved in the process of assessment and treatment.

Hours: 8:00am-4:30pm (Mon-Fri)

Service area: Alice Springs, remote and regional Central Australia

Referrals GPs, parents, carers, relatives, friends, schools and other health services

Community House – Mental Health – CAHS

Street Address Stuart Terrace Alice Springs NT 0870
PO Box PO Box 721 Alice Springs NT 0871
Telephone 08 8951 7710
Fax 08 8951 7836

Contenance and Stoma Management Team

Street Address Flynn Drive Community Centre – Building C, Gillen, Alice Springs NT 0870
Telephone 08 8951 6711
Email ContenanceAndStoma.DoH@nt.gov.au

Midwifery Group Practice (MGP)

Street Address Flynn Drive Community Centre – Building A, Gillen, Alice Springs, 0870
Telephone 08 8951 7067

Service Information A small team of midwives who provide individualised care for women who are pregnant in Alice Springs and Central Australia.
Referrals Women are able to self-refer to the programme from 8-10 weeks onward and will need the referral form filled out with as much information as possible. If you don't have the specific MGP referral form please ring the receptionist and she will email/fax one to you

Primary Health Care Urban Services

Street Address Flynn Drive Community Centre, Gillen, Alice Springs, 0870
PO Box PO Box 721 Alice Springs NT 0871
Telephone 08 8951 6711
Fax 08 8951 6727

Child and Family Health Services

Street Address Flynn Drive Community Centre – Building A, Gillen, Alice Springs 0870
Telephone 08 8951 6711
Service Information 0-5 years growth and developmental reviews, immunisations.

Immunisation Clinics Tue 8.20am-5.00pm, Friday 8-4pm.
Child Health & Dietitian Drop-in Clinic -Thu 8.30am-11.30am.
Lactation Consultant Clinic Thursday 8.30am-11.30am.
Territory Parenting Support Programs (TPS) Wednesdays.
Introduction to Solids and Progression to Family Foods Groups Thursday afternoons.
Nutrition and feeding clinic Fridays

Contact Flynn Drive for times and bookings

Nutrition Services

Street Address Flynn Drive Community Centre – Building A, Gillen, Alice Springs 0870
Telephone 08 8951 6711
Service Information Nutrition and physical activity support for early childhood services and schools, including promotion of health promoting schools. Curriculum support, professional development, policies, canteen and early childhood menu assessments and parent nutrition talks.

School Health Promotion Nurses

Locations Centralian Middle School, Centralian Senior College and Acacia Hill School. Service Primary Schools on request
Service Information Health Promotion; Health information and Education; School Based Immunisation Program; Support students and parents in health and wellbeing matters.

Sexual Assault Referral Centre (SARC)

Street Address 44 Railway Terrace, Alice Springs NT 0870
PO Box PO Box 721 Alice Springs NT 0871

Telephone 08 8955 4500
0401 114 181 (After Hours)

Fax 08 8955 4515

Email alicespringsSARC@nt.gov.au

Service Information Provides support services to adults and children who have experienced sexual assault and works towards the prevention and eradication of sexual violence through advocacy and community education. Provides 24/7 crisis response, therapeutic counselling, support and advocacy, medical assistance, legal assistance, a traditional healer and community education.

Hours: 8:00am-4:20pm (Mon-Fri)
Fees: Free

Referral Self referrals - Please call SARC directly. Referrals accepted from anyone.

Department of Housing and Community Development

Aboriginal Interpreter Service

Street Address Mezzanine Floor, Alice Plaza, Todd Mall, Alice Springs NT 0870

PO Box PO Box 1596, Alice Springs NT 0871

Free call (24-hour) 1800 334 944

Fax 08 8951 5244

Email ais@nt.gov.au

Website <https://nt.gov.au/community/interpreting-and-translating-services/aboriginal-interpreter-service>

Service Information Facilitates effective cross cultural communication between service providers and Aboriginal people who do not speak English as a first language.

Local Government and Community Development

Street Address Mezzanine Floor, Alice Plaza, Todd Mall, Alice Springs NT 0870

PO Box PO Box 1596, Alice Springs NT 0871

Telephone 08 8951 5616

Email localgovernment.dhcd@nt.gov.au

Interpreting and Translating Service NT

Street Address Ground Floor, RCG House, 83-85 Smith Street Darwin NT 0800

PO Box PO Box 4621 Darwin NT 0801

Telephone 08 8999 8506
1800 676 254

Fax 08 8999 8475

Email itsnt.dhcd@nt.gov.au

Website <https://nt.gov.au/community/interpreting-and-translating-services/interpreting-and-translating-service-nt>

Service Information Interpreting and translating service to assist government and businesses communicate with Territorians who speak languages other than English.

Hours: Bookings can be made 8.30am-4.00pm, Mon-Fri. For after hours services please call the Commonwealth Translating and Interpreting Service on 131 450.

Public Housing

Street Address First floor, Alice Plaza, Todd Mall, Alice Springs NT 0870
PO BOX PO Box 1596 Alice Springs NT 0871
Telephone 08 8951 5344
Fax 08 8951 5216
Email clientservices.alicesprings@nt.gov.au
Website www.dhcd.nt.gov.au
Service Information Tenancy and property support for Alice Springs public housing tenants. For eligibility and more information please telephone.

Department of Public Prosecutions

Street Address Level 1 Centrepont Building, Alice Springs CBD, Alice Springs NT 0870
PO Box PO Box 2185 Alice Springs 0871
Telephone 08 8951 5800
Fax 08 8951 5812
Website www.dpp.nt.gov.au
Service Information Court support for victims/witnesses of family violence (District or Supreme Court matters).

Family Court of Australia

Street Address Westpoint Building, Corner of Railway Terrace and Stott Street, Alice Springs CBD, Alice Springs NT 0870
PO Box PO Box 9991 Darwin NT
Telephone 1300 352 000
Fax 08 8952 8266
Email enquiries@familylawcourts.gov.au
Website www.familylawcourts.gov.au
Service Information The Family Law Registry Office provides services to both courts including lodgement of documents, procedural advice, responding to enquiries, mail handling and listing of cases.

Hours: 8.30am – 5.00pm (Mon-Fri)

Clients benefit from

- A simplified path through the Family Law System
- Access to services for the resolution of family disputes
- A national enquiry centre and website that provide information about both courts
- High quality services litigants and the community, and easy transfer of cases between courts when ordered by a court.

Federal Circuit Court

Street Address 1 Hartley Street, Alice Springs CBD, Alice Springs NT 0870
Telephone 1300 352 000
Fax 08 8952 8266
Email enquiries@familylawcourts.gov.au
Website www.familylawcourts.gov.au
Service Information The Federal Circuit Court is a court with federal jurisdiction. Its jurisdiction covers: bankruptcy, migration, industrial law and human rights matters. Its Family Jurisdiction covers: parenting, financial, divorce, child support, child maintenance, parenting declarations, contravention and location and recovery.

Hours: 10:00am-12:00pm and 12:30pm-3:00pm (Mon-Fri)

Northern Territory Children's Commissioner

Street Address Level 5 NT House, 22 Mitchell Street Darwin
PO Box 40598 Casuarina NT 0811
Telephone 08 8999 6076
1800 259 256
Fax 08 8999 6072
Email occ@nt.gov.au
Website <http://occ.nt.gov.au>
Service Information As an independent office that is responsible for ensuring the wellbeing of vulnerable children. The website provides an outline of the core functions of the Commissioner, some of the current activities of the Commissioner and provides links to a range of related resources and publications.

Hours: 8.30am-4.00pm (Mon-Fri)

Territory Families – Southern Region

Street Address Mwerre House, 60 Hartley Street, Alice Springs NT 0870
PO Box PO Box 1352, Alice Springs, NT, 087
Telephone 8955 6001
Email TF.CAAdministration@nt.gov.au
Website www.territoryfamilies.nt.gov.au
Service Information Territory Families delivers services to Territorians from birth to senior years. In the Southern Region, there are two main offices Alice Springs (Central Australia) and Tennant Creek (Barkly). Coverage is provided as far North as Elliott, and across to the Western Australia, Queensland and South Australian borders.

- Care and Protection (delivers front-line child protection services through focussed teams)
- Investigation and Assessment
- Child Abuse Taskforce (CAT)
- Strengthening Families
- Reunification
- Long Term Care
- Carer Services

- Remote Services
- Pensioner Concessions
- Domestic, Family and Sexual Violence

Territory Families also provide an afterhours service to respond to all reports of abuse and neglect. For all queries, please contact 8955 6001 during business hours. The Child Protection Hotline is 1800 700 250.

Child Protection Hotline (24 hour Free call) 1800 700 250

Accommodation Services

For a full list of accommodation services in the Northern Territory, see
www.shelterme.org.au

Aboriginal Hostels Limited

Contact Business Manager Larry Softley

Mobile 0437 888 585

Website <http://www.ahl.gov.au>

Service Information Accommodation and housing support. Transient (short-term), renal, medical and secondary hostel.

Akangkentye Hostel (AHL)

Street Address 34 South Terrace, Alice Springs, NT 0871

Telephone 08 7905 8720

Email akangkentye.hostel@ahl.gov.au

Information This hostel welcomes Renal Residents – Short Stay.

Alyerre Hostel (AHL)

Street Address 16 Bath Street, Alice Springs NT 0871

Telephone 08 7905 8760

Email alyerre.hostel@ahl.gov.au

Information This hostel welcomes Renal Residents – Medical/Renal

Apmere Mwerre Hostel (AHL)

Street Address 15 Len Kittle Drive, Ilparpa, Alice Springs NT 0870

Telephone 08 7905 8710

Email admin.apmere@ahl.gov.au

Service Information This hostel welcomes Transitional Residents for short stays.

Ayiparinya Hostel (AHL)

Street Address Lot 8139 Larapinta Drive Alice Springs NT 0870

Telephone 08 7905 8730

Email ayiparinya.hostel@ahl.gov.au

Service Information This hostel welcomes Transitional Residents for short stays.

Sid Ross Hostel (AHL)

Street Address 15 Gap Road, the Gap, Alice Springs NT 0870

Telephone 08 7905 8750

Email sidross.hostel@ahl.gov.au

Service Information This hostel welcomes medical residents

Topsy Smith Hostel (AHL)

Street Address 14-18 Renner Street, East Side, Alice Springs NT 0870

Telephone 08 7905 8740

Fax 08 8952 8701

Email topsysmith.hostel@ahl.gov.au

Service Information This hostel welcomes medical residents

Alice Springs Women's Shelter

PO Box	PO Box 3219 Alice Springs NT 0871
Telephone	08 8952 6075
Fax	08 8952 5207
Email	ceo@asws.org.au
Website	www.asws.org.au
Service Information	Crisis accommodation, outreach, support and counselling for women (and children) escaping violence. Specialist domestic violence support service for all women in Alice Springs and the wider Central Australian region.

Hours: Open 24/7. Outreach team – 9am-5pm (Mon-Fri)

Alice Springs Youth Accommodation and Support Services (ASYASS)

See listing under Youth Services

Anglicare NT - Housing Support Services

Street Address	Shop 10 Cinema Complex Liechhardt Terrace, Alice Springs NT 0870 (Main Office) 101 Bloomfield Street, Alice Springs NT 0871 (Housing)
PO Box	PO Box 2579
Telephone	08 08951 8000 (Main Office) 08 8959 4400 (Housing)
Fax	08 8951 8016 (Main Office) 08 8959 4444 (Housing)
Website	www.anglicare-nt.org.au

Tenancy Sustainability Program (TSP)

Information	The program provides case management support and tenancy skills training to public housing tenants and applicants to help them achieve sustainable long term housing. (Urban and Town Camps)
--------------------	--

Transitional Housing Program (THP)

Information	The program provides case management support and tenancy skills training to homeless families and individuals to help them gain and sustain long-term housing. The transitional housing provide is able to provide transitional housing.
--------------------	--

Central Australian Affordable Housing Company (CAAHC)

Street Address	3/21 Gregory Terrace, Alice Springs NT 0870
PO Box	PO Box 4905, Alice Springs NT 0871
Telephone	08 8952 1266
Email	info@caahc.org.au
Website	www.affordablehousingcompany.com.au
Service Information	Affordable rental housing. Waitlist applies.

Hours: 8:00am-4:00pm (Mon-Fri)

Eligibility	People on a low to moderate income.
--------------------	-------------------------------------

Crisis Youth Refuge – ASYASS

See listing under Youth Services

Department of Housing and Community Development

See listing under Government Services

Red Shield Men's Hostel – The Salvation Army

Street Address 88 Hartley St, Alice Springs NT 0870
PO Box PO Box 2187 Alice Springs NT 0871
Telephone (08) 8951 0200
Fax (08) 8951 4102
Service Information Accommodation, meals and support to homeless men; counselling, drug and alcohol rehabilitation; referrals to appropriate services for assistance.

Mission Australia

CARSS – CENTRAL AUSTRALIA REGION SUPPORT SERVICES

Aherlkeme Development Centre – Transitional Homes

Tenancy Support Services – Outreach

Street Address 1 Percy Court, Alice Springs NT
Telephone 08 8955 6600
Email carss@missionaustralia.com.au

Post Release Support Service

Street Address Suite 4, 40 Bath Street, Alice Springs, NT 0870
Telephone 08 8955 6500
Service Information Assists people who have been released from prison to access support services and secure accommodation, training and employment.

Hours: 8.30am – 4.30pm (Mon – Fri)

Stuart Lodge – Homeless Beds

Street Address 81 Hartley Street, Alice Springs NT 0870
Telephone 08 8958 6000
Email stuartlodge@missionaustralia.com.au
Service Information Stuart Lodge is a specialist homelessness service in Alice Springs for individuals and families who are at risk of, or currently experiencing, homelessness. Individuals are offered wraparound services to support their specific needs and goals.

Hours: 24/7

Tenancy Sustainability Program

Street Address Suite 4, 40 Bath Street, Alice Springs, NT 0870
PO Box PO Box 5395 Alice Springs NT 0871
Telephone 08 8955 6500
Fax 08 8952 4074
Email lifecyclechoices_program@missionaustralia.com.au
carss@missionaustralia.com.au

Service Information Case management support for people at risk of losing their tenancy in public housing. This may be due to property damage, debt or anti-social behaviour.

Hours: 8:30am-4:30pm

Eligibility Must want to address any alcohol and drug issues

Referrals Can self-refer or come in to the office

Tenancy Service – Tangentyere

Street Address 2/21 Gregory Terrace, Alice Springs NT 0870

PO Box PO Box 8070 Alice Springs 0871

Telephone 08 8951 4257

Email tss@tangentyere.org.au

Service Information Delivery of tenancy support in housing needs for residents of Town Camps

Towards Independence Program (TIPAS) – The Salvation Army

Street Address 88 Hartley Street, Alice Springs NT 0870

Telephone (08) 8951 0200

Service Information Accommodation for families and children under 16 years on Territory Housing Priority List. Case managed transitional housing program.

Youth Housing Program – ASYASS

See listing under Youth Services

Alice Springs Town Council Services

Alice Springs Town Council

Street Address 93 Todd St, Alice Springs CBD, Alice Springs NT 0870
PO Box PO Box 1071, Alice Springs NT 0871
Telephone 08 8950 0500
Email astc@astc.nt.gov.au
Website www.alicesprings.nt.gov.au
Service Information Through innovative leadership and good governance, Alice Springs Town Council provides and advocates for services to meet the present and changing needs of our community.

Hours: 8:00am-5:00pm Mon-Fri

Alice Springs Public Library

Street Address Corner Gregory & Leichhardt Terraces, Alice Springs NT 0870
PO Box PO Box 1071, Alice Springs NT 0871
Telephone 08 8950 0555
Fax 08 8952 2402
Email library@astc.nt.gov.au
Website www.alicesprings.nt.gov.au/library
Service Information Baby Rhyme Time, Preschool Storytime, After school clubs including lego, young writers, STEAM Corps, School Holiday Programs, resources for borrowing including: books, DVDs, CDs, e-Books, World Languages and special Collections including local history and local resources/languages.

Hours: 10am – 6.00pm (Mon – Fri)
10am – 1.00pm (Sat and Sun)
Closed public holidays

Alice Springs Aquatic and Leisure Centre

Street Address 5 Speed St, the Gap, Alice Springs NT 0870
Telephone 08 8953 4633
Email info@asalc.com.au
Service Information The pool provides access for everyone who wants to exercise at their own pace – ideal for those with injuries and other Aqua Aerobics classes. Learn to swim classes for all ages.

Other amenities etc:

- Outdoor 50 metre swimming lap pool.
- Outdoor toddler pool.
- Outdoor learn to swim pool.
- Indoor 8 lane, 25 metre heated swimming lap pool
- Indoor 20 metre pool with beach entry, disabled ramp access, indoor spa, lazy river and a 4 lane learn-to-swim section.
- Two fun water slides – a single loop and a double loop.
- Hoist and wet chair pool access for indoor pools.

- Shaded grassed areas.
- Free BBQ's.
- Kiosk/café reception, spectator seating, administration, and amenities.

Hours: 6am-7pm (Mon-Fri)

9am-7pm (Sat, Sun and Public Holidays)

Closed Christmas Day and Good Friday

Addiction, Alcohol and Substance Misuse Services

AA – Alcoholics Anonymous

PO Box	PO Box 978 Alice Springs NT 0871
Telephone	1300 222 222
Email	aaalicesprings@gmail.com
Website	www.alcoholicsanonymous.org.au
Information	A service of AA providing support for families, relatives and friends whose lives have been affected by someone else's drinking. Meetings are held once a week, please contact AI-Anon for details.

Alcohol and Other Drugs Services Central Australia (ADSCA)

Street Address	2 Stuart Terrace – Hospital Campus, Alice Springs NT 0870
PO Box	PO Box 721 Alice Springs NT 0871
Telephone	08 8951 7580
Fax	08 8951 7585
Email	adscaadministration.doh@nt.gov.au
Service Information	Provides a non-residential counselling service, home detoxification services and community development. The service offers specialised assessment, treatment and referral of people using or affected by the range of alcohol and other drugs. Aim of the service is to reduce the harms associated with substance misuse in Central Australia.

Hours: 9:00am-4:30pm (Mon-Fri)

Bushmob

Street Address	36 Priest Street, Braitling, Alice Springs NT 0870
PO Box	PO Box 1911, Alice Springs NT 0871
Telephone	08 8953 3798
Fax	08 8953 3794
E-mails	<i>Bushmob House</i> nirajan@bushmob.com.au <i>Bushmob Media</i> keith@bushmob.com.au <i>BAT Team</i> jock@bushmob.com.au
Service Information	Bushmob runs a residential treatment facility for youth (12-25yo) centred around alcohol and other drug (AOD) or volatile substance abuse (VSA).

Hours: 8:00am-4:00pm (Mon-Fri) for admin and BAT
24/7 for the Bushmob House

Fees: Free for NT clients

\$350+GST per day for interstate clients

CAYLUS – Tangentyere

Street Address	4 Elder Street, Ciccone, Alice Springs 0870
Telephone	08 8951 4236
Email	caylus@caylus.org.au

Service Information Intervention initiatives for young people with substance misuse issues in Town Camps in Central Australia. CAYLUS works to reduce the impact of substance misuse by reducing supply, reducing harm and reducing demand.

Central Australian Aboriginal Alcohol Programme Unit (CAAAPU)

Street Address Lot 290 Ragonesi Road, Alice Springs NT 0870
PO Box PO Box 8695 Alice Springs NT 0871
Telephone 08 8955 4600
Fax 08 8955 5385
Service Information Culturally appropriate alcohol counselling and residential treatment services in Alice Springs.

Drug and Alcohol Services Australia Limited (DASA)

Street Address 4 Schwarz Crescent, Alice Springs NT 0870
PO Box PO Box 3009 Alice Springs NT 0871
Telephone 08 8952 8412
Fax 08 8953 4686
Email admin@dasa.org.au
Aranda House Telephone 9 Kempe Street Alice Springs NT 0870
08 8950 3700
Service Information A community based, non-government organisation that offers a range of services to people affected by alcohol and other drugs in Central Australia. Programs include: Sobering Up Shelter; Outreach; Alcohol and Other Drug Counselling; Methamphetamine Outreach; Non-medical Detox; Residential Rehabilitation Program; Drink Driver Education.

Employee Assistance Service Australia (EASA)

See listing in Counselling Services

Kids in Focus – Catholic Care NT

See listing in Children’s Services – Other Services for Children

Holyoake

See listing in Counselling Services

Men Taking Control – Salvation Army

See listing under Accommodation Services for address and telephone numbers

Email jaquie.ellem@aus.salvationarmy.org

Personal Helpers and Mentors (PHaMs) – Mission Australia

See listing under Mental Health Services

Problem Gambling – Anglicare NT

Street Address Shop 10 Cinema Complex Leichhardt Terrace, Alice Springs NT 0870
PO Box PO Box 2579 Alice Springs NT 0871
Telephone 08 8951 8000
Fax 08 8951 8016
Website www.anglicare-nt.org.au

Service Information Counsellors can help monitor gambling expenditure, protect your assets, develop a debt management plan, budget and help with self-exclusion.

Hotlines, Helplines and Resources

Alcohol and Drug Information Service (ADIS)

1800 131 350

Australian Drug Foundation

<https://adf.org.au/>

Counselling Online

<https://counsellingonline.org.au>

Crisis Line (NT Wide)

1800 019 116

Drug and Alcohol Clinical Advisory Service (DACAS)

1800 111 092

Family Drug Support 24 hr

1300 368 186

Focus on the Family Australia

1300 300 361

How to Drug Proof Your Kids

1300 300 361

Narcotics Anonymous- NT regional Helpline

1300 652 820

National Alcohol and Other Drug Hotline

1800 250 015

NT Party Smart

<http://www.pfes.nt.gov.au/Police/Community-safety/Party-smart.aspx>

Parenting Strategies

<http://www.parentingstrategies.net/>

Quitline 24 hr

13 78 48

0439 TELL ME (0439 835 563)

Text a drug name to the number above and receive a text with information about the effects of the drug and links to further information.

Children's Services

Playgroups

Ampe-kenhe Ahelhe – Children's Ground

Street Address 5 Bloomfield Street, Alice Springs NT 0870
PO Box PO Box 140 Alice Springs NT 0871
Telephone 0417 257 198
Email mel.kean@childrensground.org.au
Service Information Family led Early Years Language and Culture activities. Provision of both on country and centre based learning for families connected to Irrkerlantye, Yarrenyty Arltere and the Mpweringke Anapipe northern outstation region.

Hours: Variable Mon – Wed and Fri

Central Australian Community Toy Library (CACTL) Playgroup

Street Address Shop 8 Diarama Village Larapinta Drive, Larapinta, Alice Springs NT 0870
PO Box PO Box 3067 Alice Springs NT 0871
Telephone 08 8952 6720
Email director@toylibrary.net.au
Service Information For all children birth to 3 yo.

Hours: 9:00am-11:00am (Mon and Fri)

Early Days Parents Group – Flynn Drive Community Health Centre

Hours: Mon 10.30am – 12.30pm
For all other details see Flynn Drive Community Health Centre under Health Services

Remote Area Mobile Early Childhood Service (RAMECS) Family Playgroups

Street Address Play Groups located at Gillen, Sadadeen and Braitling – see listing under primary schools
Telephone 08 89511583
Service Information Support the attendance of families and children in Early Childhood programs. Deliver targeted early learning programs that foster positive relationships with children from birth, and their families, to ensure early life experiences support the child's learning and development potential.

Hours: Site specific

Larapinta Child and Family Centre

Street Address 22 Albrecht Drive, Larapinta, Alice Springs NT 0870
PO Box PO Box 9021 Alice Springs NT 0871
Telephone 08 8958 5180
Fax 08 8955 0299
Email marisa.kelly@ntschoools.net

Website www.facebook.com/LarapintaCFC

Service Information A supportive community learning and working with families to grow up strong, healthy, confident and capable children. Our focus is on children from pre-birth to 5 years, with a priority to ensure support for vulnerable, disadvantaged and Aboriginal families. We collaborate with families and other services to ensure quality support to strengthen the health, well-being and education of children. We have a number of playgroups and programs for families with young children – come and see us today!

Hours: 8am – 4pm (Mon-Fri)

Playgroups **Information:** All our playgroups are supported by qualified early learning staff. Playgroups are free and include a range of developmentally appropriate, indoor and outdoor play activities, story and song time, snack time for the children and tea & coffee for the adults. Our playgroups are for families with children 0-5.

Fees: Free

Autism Family Support Playgroup

Hours: Monday 10:30am – 12pm

Information: A supported playgroup for families with children with additional needs.

Young Mums Playgroup

Hours: Tuesday 10:30 – 12pm

Information: A supported playgroup for young (22 and under) mums and their families.

Universal Playgroup

Hours: Wednesday 12:30 – 2pm

Information: A supported playgroup for everyone!

Families as First Teachers (FaFT) Playgroup

Information: FaFT is an early learning and family support program that operates every day at our centre. Enrolment is by appointment – call or come and see us today!

Larapinta Child and Family Early Learning Centre – see listing under *Children's Services – Childcare*

Parent Morning Tea – Birth and Beyond

Street Address 58 Reg Harris Lane (off the Todd Mall), Alice Springs
CBD, Alice Springs NT 0870

PO Box PO Box 542 Alice Springs NT 0871

Telephone 08 8953 7928

Email info@birthandbeyond.org.au

Website www.birthandbeyond.org.au

Service Information Support and friendship for those new to town or parenthood.

Hours: From 1pm (Mon – Thurs)
10am – 1pm (Saturday)

Playgroup Association of the NT Inc

Service Information Community Playgroups (volunteer-led) for families with children 0-5yrs (various, see Facebook/website for updates).
Playgroup NT is a non-profit, community based organisation which is committed to providing quality services to families with young children.

- Established in 1980;
- Is managed by a volunteer Board of Directors;
- Is an association member of Playgroup Australia;
- Is partly funded by the Department of Social Services;
- Operates from offices at Playgroup House Darwin and Playgroup House Alice Springs;
- Runs Supported and PlayConnect Playgroups;
- Holds open days and community fun days;
- Supports Community Playgroups (volunteer-led) across the NT;
- Offers a wide range of Play resources.

Playgroup House Alice Springs

Street Address 3 Echunpa Street, the Gap, Alice Springs NT 0870
PO Box PO Box 559 Alice Springs NT 0871
Telephone Free Call 1800 171 882
08 8945 7775
0400 201 598
Fax 08 8927 0608
Email alicesprings@playgroupnt.com.au
Facebook www.facebook.com/playgroupalicesprings
Website www.playgroupnt.com.au

Playgroup House Darwin (Head Office)

Street Address Playgroup House, crn McMillans Road and Marrara Drive,
Marrara NT 0812
PO Box PO Box 13 Nightcliff NT 0814
Telephone 1800 171 882
08 8945 7775
Fax 08 8927 0608
Email admin@playgroupnt.com.au
Facebook www.facebook.com/playgroupnt

Steiner School Playgroup

Street Address 163 Ragonesi Road Alice Springs NT 0871
Telephone 08 8953 4578
Fax 08 8952 3897
Email office@alicesteiner.nt.edu.au
Website www.alicesteiner.nt.edu.au

Hours 9:00am-11:00am (Mon and Wed)
Service Information Caters for parents and their children up to 3yo, with a maximum of ten families per session. Bookings required.

Hours:
Fees: \$16.50 per session

Su Su Mama Playgroup – Multicultural Community Services Central Aus.

Street Address 5B Wills Terrace, Alice Springs NT 0870
Telephone 08 8952 8776
Email info@mcsca.org.au
Website www.mcsca.org.au
Service Information A safe place for newly arrived parents and children from migrant and refugee backgrounds to meet and gain new skills and confidence, with a variety of workshops and information sessions.

Hours: 9.30am – 11.30am (Mon & Fri)
Fees: Free

Tiny Tots Fun Time – Alice Springs Youth Centre

Street Address 5 Wills Terrace Alice Springs NT 0870
Telephone 08 8952 1649
Email manager@asyc.com.au
Website www.alicespringsyouthandcommunitycentre.com.au
Service Information Informal play session run by parents. For children 0-4yo.

Hours: 9:30am-11:30am (Tue and Thu)
Fees: \$3 session for members \$5 session for non-members \$5 Annual Membership

Childcare

Alice Springs Child Care Centre

Street Address 53 Bath Street, Alice Springs NT 0870
PO Box PO Box 1801, Alice Springs NT 0871
Telephone 08 8952 4188
Fax 08 8952 4766
Email asccc12@bigpond.com.au
Website www.alicespringschildcare.com
Service Information Provides care for 45 children, from 6 months to 5yo and offers full-time care.

Hours: 7:30am-5:30pm (Mon-Fri)
Fees: Weekly \$375, Daily \$85, Hourly \$15

Alice Springs Family Day Care

Street Address Suite 8, Cinema Complex, Leichardt Tce, Alice Springs NT 0870
PO Box PO Box 1764 Alice Springs NT 0871

Telephone 08 8952 3406
Fax 08 8952 3010
Email office@asfdc.org.au
Website www.asfdc.org.au
Service Information A formal home-based childcare service operating in Alice Springs that provides quality care for children from birth to 12yo by approved Family Day Care educators.

Hours: 8:30am-4:30pm

Ampe Kenhe Apmere Congress Childcare – Congress

Street Address 23 Gap Road Alice Springs NT 0870
Telephone 08 8951 4499
Email childcaremanager@caac.org.au
Webpage www.caac.org.au/client-services/child-family-service
Service Information As a part of the Central Australian Aboriginal Congress Child and Family Services, children can be cared for on weekly, daily and half-daily basis. Contact the Centre for the rates.

Hours: Mon-Fri 7:30am-5:30pm

Eligibility Aboriginal families

Braitling Childcare Centre

Street Address 153 Woods Terrace, Braitling 0870
PO Box 36 Alice Springs NT 0871
Telephone 08 8952 1719
Email braitlingchildcare@bigpond.com
Service Information A non-profit organisation licensed for 57 children (6months-5yo).

Hours: 7:30am-5:30pm (Mon-Fri) throughout the year including school holidays. Closed on public holidays.

Fees: Babies \$425 /wk, \$99.50/day
Toddlers and over 3yo's \$415/wk, \$97/day

Gap Community Childcare Centre

Street Address 17 Parke Crescent, the Gap, Alice Springs NT 0870
PO Box PO Box 3613 Alice Springs NT 0871
Telephone 08 8952 1092
Email gapchildcare@bigpond.com
Service Information Provides quality care for children aged 6 months-5yo in a stimulating and engaging environment, with a drop off service to Ida Standley Preschool (for children who currently attend the service). The preschool is located next door. Provides full and part-time care and are licensed for 67 children.

Hours: 7:00am-5:45pm

Fees: Babies \$395/week, Toddlers \$341/week, 3-5years \$385/week

Larapinta Child and Family Early Learning Centre

Street Address 22 Albrecht Drive, Larapinta, NT, 0870
PO Box 2209, Alice Springs, NT, 0870
Telephone (08) 8958 5192
Email LarapintaELC@childaustralia.org.au
Website www.childaustralia.org.au
Service Information We cater for children from 6 weeks to 5 years of age.

Service area: Alice Springs/Larapinta
Hours: 7am – 6pm weekdays (excluding public holidays)
Fee: \$85 daily

Lil' Antz

Street Address 14 Bath Street, Alice Springs NT 0870
PO Box 8003 Alice Springs NT 0871
Telephone 08 8953 0015
Email childcare@lilantz.com.au
Website www.lilantz.com.au
Service Information Lil'Antz is Alice Springs largest family owned and operated service. We cater for children aged 0- 12years in our Childcare centres, After School Care Programs and Vacation Care programs. Our services are all Rated and Assessed through Quality Education and Care NT operating under the National Quality Framework following the Early Years Learning Framework for Long Day Care and My Time Our Place for Outside School Hours Care. For more information about Lil'Antz please visit our website www.lilantz.com.au or contact us regarding additional questions.

Lil' Antz OLSH After School Care

150 places operates from OLSH Bath street. Complementary collection from Bradshaw & Rosspark Fulltime students (places limited) afternoon tea provided

Lil' Antz LW After School Care

60 places operates from Living Waters Lutheran School. Complementary collection from Larapinta & Araluen (places limited) afternoon tea provided

Lil' Antz OLSH Vacation Care

150 places operates from OLSH Bath street.

Lil' Antz Central

55 places catering to children aged 6 weeks – 3 years in 3 separate groupings.
Nappies, morning & afternoon tea included
Address 14 Bath St Alice Springs NT 0870
Hours 7:00am-5:45pm (Mon-Fri)

Lil' Antz Undoolya

36 places catering to children aged 3-5 years in a whole group setting.
Nappies, morning & afternoon tea included

Address 1 Undoolya Road Alice Springs NT 0870
Hours 7:00am-5:45pm (Mon-Fri)

All programs operate year round closing only for public holidays.

Yipirinya Child Care Centre

Street Address Lovegrove Drive, Araluen, Alice Springs NT 0870
PO Box PO Box 2363 Alice Springs NT 0871
Telephone 08 8952 5633
Fax 08 8952 3541
Website www.yipirinya.com.au
Service Information The centre is inclusive of all children with its focus on Indigenous children from the town camps of Alice Springs and nearby outstations. It caters for 20 children. Aboriginal and Non-Aboriginal staff provide culturally appropriate care. Meals and a school bus service are provided for children. It is part of the Aboriginal-managed Yipirinya School and controlled by the school council and principal.

Hours: 8:30am-3:10pm (Mon-Fri) during school terms

YMCA Grevillea Early Learning Centre

Street Address 36 Grevillea Drive, Sadadeen, Alice Springs NT 0870
PO Box PO Box 2458 Alice Springs NT 0871
Telephone 08 8952 3511
Email childcare.gelc@ymca.org.au
Service Information A long day care centre catering for 48 children from 6 weeks to 5 years. The service offers full weekly care, full day care and half day sessions. The centre has two age groups, under 3's and over 3's. The centre is totally nut free and food is supplied by the centre fresh daily.

Hours: 7.30am-5:30pm (Mon-Fri)

YMCA Early Years Learning Centre

Street Address YMCA Building Sadadeen Road, Alice Springs NT 0870
PO Box PO Box 2458 Alice Springs NT 0871
Telephone 08 8952 5666
Email childcare.eylc@ymca.org.au
Information Provides full, part-time and occasional care for 64 children (6 weeks to 5 years). Hourly rates apply to enable parents to attend various fitness programs. Parents supply all snacks and meals.

Hours: 7.30am-5:30pm (Mon-Fri)

Preschools

Acacia Hill School

See listing under Children's Services: Primary schools

Alice Springs Steiner School

Street Address 163 Ragonesi Road, Ross, Alice Springs NT 0870
PO Box PO Box 2736 Alice Springs NT 0871
Telephone 08 8953 4578
Fax 08 8952 3897
Email office@alicesteiner.nt.edu.au
Website www.alicesteiner.nt.edu.au
Service Information Caters for children 3yo and upwards to grade 6.

Hours: 8:00am-4:00pm

Bradshaw Preschool

Street Address Adamson Avenue, Bradshaw, Alice Springs 0870
PO Box PO Box 1744 Alice Springs NT 0871
Telephone 08 8952 3777
Fax 08 8953 2027
Service Information A part of Bradshaw Primary School and has both morning and afternoon groups operating, with two teachers and two school assistants.

Hours: Morning Session 8:20-11:20am (Mon-Fri)
Afternoon Session 12:30-2:50 pm (Mon-Thu)

Braitling Preschool

Street Address 80 Head Street, Braitling, Alice Springs NT 0870
PO Box PO Box 1669 Alice Springs 0871
Telephone (08) 8958 5111
Email admin.braitsch@ntschoools.net
Service Information A part of Braitling Primary School offering morning groups Mon – Thurs or all day sessions on either a Mon and Tues or a Weds and Thurs. Groups are run by two teachers and two assistants.

Hours: Morning group: 8am – 11.45am morning sessions (Mon-Thurs)
All day sessions on Monday, Tuesday or Wednesday and Thursday: 8am – 3.30pm (Mon - Thurs)

Gillen Preschool

Street Address Newland Street, Gillen, Alice Springs 0870
PO Box PO Box 769 Alice Springs NT 0871
Telephone 08 8952 2961
Email gillen.school@ntschoools.net

Service Information Offers two options for a two day learning program for children the year prior to entering Primary School. The groups are a maximum of 22 children and are staffed with two educators, one a qualified Early Childhood Teacher.

Hours: Option 1 - 8:00-3:30pm (Mon, Tue)
Option 2 - 8:00-3:30pm (Thu, Fri)

Ida Standley Preschool

Street Address 15 Parke Crescent, the Gap, Alice Springs NT 0870

PO Box PO Box 362 Alice Springs NT 0871

Telephone 08 8952 1040

Fax 08 8952 1040

Email ida.standley@ntschoools.net

Service Information Provides a play-based educational program for children's first year of non-compulsory schooling. It is an integral part of Sadadeen Primary School.

Hours: Morning session 8:15-11:15am
Afternoon session 12:15-3:15pm

Larapinta Preschool

Street Address 22 Albrecht Drive, Larapinta, Alice Springs 0870

PO Box PO Box 9021 Alice Springs NT 0871

Telephone 08 8958 5145

Email jenny.ashenden@ntschoools.net

Website www.larapintaprimary.nt.edu.au

Service Information Children who are 4yo by June 30th are eligible to be enrolled in the preschool. They offer full days and half day sessions. It is an integral part of Larapinta Primary School.

Hours: 8:00am-3:30pm

Nathalie Gorey Preschool

Street Address Spearwood Road, Sadadeen, Alice Springs 0870

PO Box PO Box 2707 Alice Springs NT 0871

Telephone 08 8952 1186

Fax 08 8953 2912

Service Information The Preschool and Transition teachers work together to provide excellent pre-compulsory education, and to enable smooth transitions for all children into fulltime education. It is an integral part of Sadadeen Primary School.

Rona Glynn Preschool

Street Address 2a Mackay Street, East Side, Alice Springs NT 0870

PO Box PO Box 364 Alice Springs NT 0871

Telephone 08 8952 1792

Email rosspark.school@ntschoools.net

Service Information Forms part of the Ross Park Primary School complex, catering for children turning 4 by June 30th

Yipirinya Preschool

See listing under Children's Services: Primary Schools

Primary Schools

Acacia Hill School

Street Address	Spearwood Road, Sadadeen, Alice Springs NT 0870
PO Box	PO Box 435 Alice Springs NT 0871
Telephone	08 8952 6277
Fax	08 8953 4063
Email	acaciahill.school@ntschoools.net
Service Information	A regional school for students with disabilities from the Alice Springs and Barkly regions of the Northern Territory and the North/West region of the Pitjantjatjara Homelands. The school offers an education for students from 3-18yo. The programs cater for students with a range of disabilities including intellectual, physical, and sensory and students with multiple disabilities.

Araluen Christian College

Street Address	10 Blain St, Araluen, Alice Springs NT 0870
PO Box	PO Box 482 Alice Springs NT 0871
Telephone	08 8955 0121
Fax	08 8955 0060
Website	www.acs.nt.edu.au
Service Information	It is a small college, catering for students from transition to Year 9, with small classes.

Hours: 8:00am-4:00pm (Mon-Fri)

Alice Springs Steiner School

Street Address	163 Ragonesi Road, Ross, Alice Springs NT 0870
PO Box	PO Box 2736 Alice Springs NT 0871
Telephone	08 8953 4578
Fax	08 8952 3897
Email	office@alicesteiner.nt.edu.au
Website	www.alicesteiner.nt.edu.au
Service Information	A non-denominational, co-educational facility providing a broad-based curriculum from Playgroup through to Class 6. Incorporates a play-based curriculum in the Early Years.

Hours: 8:00am-4:00pm

Bradshaw Primary School

Street Address	Adamson Avenue, Bradshaw, Alice Springs 0870
PO Box	PO Box 1744 Alice Springs NT 0871
Telephone	08 8952 3777
Fax	08 8953 2027

Email bradshaw.school@ntschoools.net
Website www.schools.nt.edu.au/bradshaw
Service Information With an enrolment of around 300, the school community has been divided into three Professional Learning Teams: Preschool to Year 2, Years 3 to 6 and Administrative staff.

Hours: 8:00am-4:00pm (Mon-Fri)

Braitling Primary School

Street Address Head Street, Braitling, Alice Springs NT 0870
PO Box PO Box 1669 Alice Springs NT 0871
Telephone 08 8953 3855
Fax 08 8953 2217
Email admin.braitsch@ntschoools.net
Website www.schools.nt.edu.au/braitling
Service Information All students have the ability to succeed in an inclusive, safe and caring environment.

Hours: 9:00am-10:30pm (Mon-Fri)

Gillen Primary School

Street Address Milner Road, Gillen, Alice Springs NT 0870
PO Box PO Box 769 Alice Springs NT 0871
Telephone 08 89552155
Fax 08 8952 2334
Website www.schools.nt.edu.au/gillen
Service Information Prioritises the development of each student as an individual.

Larapinta Primary School

Street Address 22 Albrecht Drive, Larapinta, Alice Springs NT 0870
PO Box PO Box 9021 Alice Springs NT 0871
Telephone 08 8958 5155
Fax 08 8955 0299
Email b.jolley@ntschoools.net
Website www.larapintaprimary.nt.edu.au
Service Information The school has a student-centred focus, a strong arts program, and a whole school approach to teaching and learning, and to wellbeing.

Hours: 8:30am-4:20pm

Living Waters Lutheran Primary School

Street Address Cnr Albrecht Drive & Kramer St, Larapinta, Alice Springs 0870
PO Box PO Box 8869 Alice Springs NT 0871
Telephone 08 8950 0700
Fax 08 8955 0435
Email living.waters@ntschoools.net
Website www.livingwatersschool.com.au

Service Information A school that keeps its eye on the future while recognising the value of tradition in an ever-changing world. Children are taught, not only to learn, but also to enjoy learning and savour it.

OLSH College – Our Lady of the Scared Heart

PO Box PO Box 2508 Alice Springs NT 0871

Service Information A vibrant Catholic school that strives for excellence and fosters God's promise of 'Justice, Love and Peace' for all.

College Administration Centre

Address Sadadeen Road
Telephone 08 8950 6400
Fax 08 8952 4607

Bath Street Campus (Transition to Year 4)

Address Bath Street
Telephone 08 8950 8666
Fax 08 8953 2624

Traeger Campus (Years 5 to 8)

Address Traeger Avenue
Telephone 08 8950 8555
Fax 08 8952 2851

Sadadeen Campus (Years 9 to 12)

Address Sadadeen Road
Telephone 08 8950 7399
Fax 08 8953 2571

Ross Park Primary School

Street Address Winnecke Avenue, East Side, Alice Springs NT 0870

PO Box PO Box 364 Alice Springs NT 0871

Telephone 08 8952 1333

Fax 08 8952 6524

Website www.schools.nt.edu.au/rosspark

Service Information As the oldest operating primary school in Alice Springs, the school is situated in the Old Eastside, and the school's feeder zone encompasses the Old Eastside and Golf Course area.

Sadadeen Primary School

Street Address Spearwood Road, Sadadeen, Alice Springs NT 0870

PO Box PO Box 2707 Alice Springs NT 0871

Telephone 08 8952 6044

Fax 08 8953 2912

Email sadadeen.primary@ntschoools.net

Website www.schools.nt.edu.au/sadadsch

Service Information As a small school with approximately 250 students from Preschool to Year 6, students participate in programs to help them develop academically, physically, socially and emotionally.

Yipirinya School

Street Address	Lovegrove Drive, Alice Springs NT 0870
PO Box	PO Box 2263 Alice Springs NT 0871
Telephone	08 8952 5633
Fax	08 8952 3541
Email	reception@yipirinya.com.au
Service Information	With both Primary and Secondary education as well as Preschool and Childcare, the school was an Aboriginal initiative and is Aboriginal-managed. The HIPPY program is also based at Yipirinya primary.

Secondary Schools

Acacia Hill School

See listing under Children's Services: Primary Schools

Araluen Christian College

See listing under Children's Services: Primary Schools

Centralian Middle School

Street Address	Milner Road, Alice Springs NT 0870
PO Box	PO Box 1771 Alice Springs NT 0871
Telephone	08 8950 2500
Fax	08 8952 6614
Service Information	The school provides education for students in Years 7-9, with an Aboriginal transition unit and an intensive needs unit.

Centralian Senior College

Street Address	10 Grevillia Drive, Alice Springs NT 0870
PO Box	PO Box 4856 Alice Springs NT 0871
Telephone	08 8952 1256
Fax	08 8959 5510
Website	http://centralianseniorcollege.com.au/
Service Information	Centralian Senior College provides education to approximately 350 students in Years 10, 11 and 12 and is co-located with Charles Darwin University. The College aims for <i>excellence in all we do</i> and believes that student success is dependent upon providing relevant, quality teaching and learning as well as a learning environment that instils a sense of belonging. It is the only senior secondary public education provider in Alice Springs, known for its academic success, innovative education programs and dedicated staff who place students at the centre of learning. Operating on three sites, Centralian Senior College delivers tertiary and employment pathways at the main Grevillea Drive site. Education to students who have difficulty with conventional learning models, including a 'Young Mums' program occurs at Alice Outcomes in Kempe Street. Education for juveniles on detention or on remand occurs at the Owen Springs annexe.

OLSH College – Our Lady of the Scared Heart

See listing under Children's Services: Primary Schools

St Philip's College

Street Address	Ulpaya Rd, Alice Springs NT 0870
PO Box	PO Box 33 Alice Springs NT 0871
Telephone	08 8950 4511
Fax	08 8952 4522
Email	info@stphilips.nt.edu.au
Website	www.stphilips.nt.edu.au
Service Information	A Uniting Church co-educational Boarding and Day School for students in Years 7-12, with strong academic excellence and widely accredited Outdoor Education and Performing Arts programs.

St Joseph's Catholic Flexible Learning Centre

Street Address	3 Wills Terrace, Alice Springs NT 0870
PO Box	PO Box 2991, Alice Springs, NT 0871
Telephone	0408 568 357
Email	stjosephsASFLC@youthplus.edu.au
Service Information	A non-mainstream educational service provider which is part of the Catholic Diocese of Darwin and an EREA Youth Plus School. Offering services to the most disadvantaged young people in Alice Springs who have disengaged with mainstream education. Our students have complex backgrounds often with involvement in the Youth Justice system. We work with both the students and their families to achieve the best outcomes for them.

Young Mums Program – Alice Outcomes

See listing under Parenting and Family Services

After School and Vacation Care

Alice Springs Public Library

See Alice Springs Public Library under Town Council Services. Please note the Library offers a range of different activities for children and youth.

After School Care Living Waters Lutheran Primary School – Lil' Antz

Street Address	Cnr of Albrecht and Larapinta Drive, Alice Springs NT 0870
Telephone	08 8955 0400

Hours: 2:45PM-5:45pm (Mon-Fri) during school terms

After School Care Our Lady of the Sacred Heart College – Lil' Antz

Street Address	Bath Street Alice Springs NT 0870
Telephone	08 8950 8666
Service Information	Caters to 4-12yo every school day with pickups from specified schools.

Hours: 2:45pm-5:45pm (Mon-Fri) during school terms

Outside School Hours Care/Vacation Care – Lil' Antz

PO Box PO Box 8003 Alice Springs NT 0871
Telephone 08 8952 5015
Fax 08 8953 1050

Vacation Care – Lil' Antz

Street Address Our Lady of the Sacred Heart College Bath Street Alice Springs
Service Information Offers holiday fun and activities for all 4-12yo children every school holidays including excursions, arts, crafts, sports, team games, music and dancing.

Hours: 7:45am-5:45pm Mon-Fri

Other Services for Children

Alice Outcomes

Street Address 7 Kempe Street Campus, Alice Springs NT 0870
PO Box PO Box 4856 Alice Springs NT 0871
Telephone 08 8958 5077
Email lyndsay.thomas@ntschoools.net
Service Information Alice Outcomes is an alternative education program offering opportunities for young people who have become disengaged from mainstream schooling. Students have the opportunity to undertake accredited education in a supportive environment maximises their chances of achieving success as they continue or complete their NT CET.

Alice Springs Public Library

*See Alice Springs Public Library under Town Council Services.
Please note the Library offers a range of different activities for children and youth.*

Alice Springs Youth Centre

Street Address Wills Terrace, Alice Springs NT 0870
PO Box PO Box 193 Alice Springs NT 0871
Telephone 08 8952 1649
Fax 08 8953 1051
Email manager@asyc.com.au
Website www.asyouthcentre.com
Service Information A non-profit organisation with many facilities that are frequently used by clubs, schools and the public. Provides a solution for any schools, clubs and youth groups having problems finding inexpensive but efficient venues/facilities for physical education classes and school sports, dance, ballet, drama, and a number of martial arts.

Facilities: Skate way, skate bowl, recreation hall, basketball, pool tables, beach volleyball, trampoline, gymnastic hall and canteen for refreshments.

Ampe-kenhe Ahelhe – Children’s Ground

See listing under Children’s Services Playgroups

Bluearth

Street Address 32 Rouse St Port Melbourne Vic 3207
Telephone 0410 722 523
Email kbromley@bluearth.org
Website www.bluearth.org
Service Information A national health promotion charity which aims to reduce sedentary lifestyles in all Australians, by targeting families, carers, educators and the organisations that play a critical role in the development of the habits of young people between 0-18.

CatholicCare NT

Street Address 8 Hartley Street, Alice Springs NT 0870
PO Box PO Box 832 Alice Springs NT 0871
Telephone 08 8958 2400
Fax 08 8953 3008
Email alicesprings@catholicarent.org.au

Kids in Focus

A specialist child, parenting and family support service for kids who are impacted by their parent or carer's substance use. Kids in Focus provides individual counselling, group counselling, community education and practical strategies for coping and developing healthy relationship skills.

Children’s Contact Services

This service includes changeovers and supervised visits with a focus on the wellbeing of the child/children.

Central Australian Community Toy Library (CACTL)

Street Address Shop 8 Diarama Village Larapinta Drive, Larapinta, Alice Springs NT 0870
PO Box PO Box 3067 Alice Springs NT 0871
Telephone 08 8952 6720
Fax 08 8952 9567
Email director@toylibrary.net.au
Service Information Operates along similar lines to a book lending library, but the emphasis is on carefully chosen toys that stimulate growth and development and promote optimal learning in each age-group. Car capsule hire for children 0-6 months is available.

Hours: 1pm-4.30pm (Wed)
9am-5pm (Thurs)
9am-4.30pm (Fri)

Child and Family Services – Congress

See listings under Health Services

Child and Youth Mental Health - CAHS

See listing under Government Services- Department of Health

Communities for Children – Anglicare NT

Street Address	Shop 10 Cinema Complex Leichhardt Terrace, Alice Springs NT 0870
PO Box	PO Box 2579 Alice Springs NT 0871
Telephone	08 8951 8002
Fax	08 8951 8016
Email	jfleming@anglicare-nt.org.au
Website	https://www.anglicare-nt.org.au/service/communities-for-children/
Service Information	Communities for Children works with a range of community stakeholders, services and community members which support positive outcomes for children and their families experiencing vulnerability and disadvantage.

Contact Children's Mobile

Street Address	36 Priest Street, Alice Springs NT 0870
Telephone	0458 925 117
Head Office	02 9212 5588
Email	contactchildrensmobile@contactinc.com.au
Website	www.contactinc.com.au
Service Information	Offers a range of child and family programs within the Utopia Homelands with children and caregivers attending and complimentary services integrated based on needs

Service area: Utopia Homelands

Drum Atweme – Tangentyere

Telephone	08 8951 4243
Service Information	Weekly lessons in schools. Performances for community events. Diversion from Anti-social behaviours.

Early Childhood Australia – Children's Services Support Program

See listing under Disability Services

Families as First Teachers (FaFT) – Department of Education

See listing under Government Services- Department of Education

Service Information: Support the attendance of families and children in Early childhood programs. Deliver targeted early learning programs that foster positive relationships with children from birth - 3 and their families, to ensure early life experiences support the child's learning and development potential.

HIPPY (Home Interaction Program for Parents and Youngsters)

Street Address Based at Yipirinya Primary School – Lovegrove Drive
PO Box PO BOX 2263, Alice Springs NT, 0871
Telephone 08 8952 5633
Email micaflaming@ntschoools.net
Service Information 2 year home-based early learning and parenting program for 3.5-5yo. HIPPY Home tutors visit parents/caregivers in their home every second week to show parents how to do HIPPY activities. The parent and child then spend 10-15 minutes each day, 5 days a week, doing activities together.

Hours: 8.45am – 3.15pm (Mon-Fri)

Ingenteme Program – Akeyulerre

Service Information Teaching of 'old way knowledge' to young Arrernte children on country.
See Akeyulerre listing under Family and Parenting Services

NAPCAN

Street Address Corner Leichhardt Terrace and Yarabah Crescent, Alice Springs NT, 0870
PO Box 5088 Alice Springs NT 0871
Telephone 0427 834 746
Email nina.levin@napcan.org.au

Service Information NAPCAN is an independent national charitable organisation founded in 1987. Our focus nationally is the prevention of child abuse and neglect and we support agencies, families and communities to keep children safe and promote their wellbeing.

NAPCAN Programs, Resources and Strategies include:

Advocate for child / youth safety
Community education workshops
Child Safe Organisations
Respectful Relationships training - Love Bites
Design and promote prevention tools
National Child Protection Week
Children's Week

Hours: 8.30am- 5.00pm (Mon-Fri)

Territory Families

See listing under Government Services

Counselling Services

Alice Springs Psychological and Counselling Services

Street Address	Suite 3 Helm House 40-42 Bath Street, Alice Springs NT 0870
PO Box	PO Box 55 Alice Springs, NT 0871
Telephone	08 8952 4374
Fax	08 8953 6447
Email	delahunty.aspacs@mac.com
Service Information	Clinical psychology assessment, therapy/counselling to adults regarding personal, relationship or work related difficulties, including depression, anxiety, trauma and emotional management, behaviour change, interpersonal difficulties, grief, loss, chronic health/pain conditions.

Hours: 9:30am-6:00pm

Eligibility	Individual adults (no couples or people under 18yo)
Referrals	Self-referral, GPs with a Mental Health Care Plan (for Medicare rebate)

Catholic Care Family Services – Centacare – NT

Street Address	8 Hartley Street, Alice Springs NT 0870
PO Box	PO Box 832 Alice Springs NT 0871
Telephone	08 8958 2400
Fax	08 8953 3008
Service Information	Family, Couple and Individual Counselling; Victims of Crime Counselling; Mental Health Program – Aboriginal staff focus on supporting Aboriginal families and communities to care for and manage with family members with mental health issues; Aged Care Advocacy – focusing on standing up for the rights of the older generation; Children’s Contact Centre – focusing on the safe changeover of or supervised contact with children in confliction and separated families

Parents Counselling

General counselling for parents

Kids in Focus

See listing under Addition, Alcohol and Substance Misuse Services

Central Australian Mental Health Services (CAMHS)

See listing under Government Services

Child and Youth Mental Health Team

See listing under Government Services

Domestic Violence Specialist Children’s Service – Tangentyere

See listing under Youth Services

Employee Assistance Service Australia (EASA)

Street Address 1st Floor Jock Nelson Building 16 Hartley Street, Alice Springs NT 0870

PO Box PO Box 754 Alice Springs NT 0871

Telephone 08 8953 4225

Fax 08 8953 6894

Email eesaalicesprings@easa.org.au

Website www.easa.org.au

Service Information Professional counselling and psychological services to private organisations, NGOs, Indigenous corporations and members of the public.

Service area: Alice Springs and Central Australia

Eligibility Ask your employer about an EAP Agreement with EASA or call to enquire

Family Mental Health Support Service – Waltja Tjutangku Palyapayi

See listing under Mental Health Services

Financial Counselling Services (Money Management Services) – Lutheran Community Care

Street Address 55A Gap Road, the Gap, Alice Springs NT 0870

PO Box PO Box 3469 Alice Springs NT 0871

Telephone 08 8953 5160

Fax 08 8953 1458

Email alicespirings@lccare.org.au

Service Information Budget advice; financial counselling; NILS (No Interest Loans Scheme for remote clients); emergency relief; Money Management Workshops; Tax Help

Hours: 9:00am-4:00pm (Mon-Fri)

Problem Gambling

See listing under Addiction, Alcohol and Substance Misuse

Headspace – Central Australian Aboriginal Congress

Street Address 5/5 Hartley Street, Alice Springs, NT 0871

Telephone 08 8958 4544

Fax 08 8952 0412

Email Headspace.reception@caac.org.au

Website www.facebook.com/headspaceAliceSprings

Service Information Mental health counselling, social support and a doctors clinic for physical and sexual health testing. They provide free confidential assistance and have a team of youth-focussed health professionals available to deal with a range of issues.

Hours: 8.30am – 5pm (Mon, Tues, Thurs and Friday)
11am – 5pm (Weds)

Eligibility All young people 12-25yo

Holyoake

Street Address 21 Newland Street, Gillen, Alice Springs NT 0870
PO Box PO Box 1052 Alice Springs NT 0871
Telephone 08 8952 5899
Fax 08 8952 5232
Email receptionist@holyoake-alice.org.au
Website www.holyoake.org.au
Service Information Information, support and programs for adolescents and adults who are using alcohol, other drugs, gambling or displaying inappropriate behaviour.

Information, support and programs for those affected by another person's use of alcohol, other drugs, gambling or inappropriate behaviour.

Sand play Therapy to support children 5 years and older (as well as adolescents and adults) who are experiencing any form of stress or displaying inappropriate behaviour.

Fees: \$50 initial assessment fee applies. Other session costs are negotiable.

Eligibility Call and make an appointment.

Mental Health Association of Central Australia (MHACA)

See listing under Mental Health Services

Relationships Australia

Street Address 4/11 Railway Terrace, Alice Springs NT 0870
PO Box PO Box 8367 Alice Springs NT 0871
Telephone 08 8950 4100
Free call 1300 364 277
Fax 8952 5878
Email receptionas@ra-nt.org.au
Website <http://www.nt.relationships.org.au>

Service Information: Relationships Australia is a community-based, non-profit, non-government organisation which provides services to all members of the community. We provide a professional, private, confidential and safe service that seeks to assist people to build stronger relationships, enhancing individuals, families and communities.

Hours: 8:00am-4:30pm (late counselling clinic available)

Counselling

The service supports people to explore any concerns they may have that may impact on their relationships. Telephone counselling is provided for people in rural and remote areas of Northern Territory.

Children's Counselling Service

A counselling service for children aged 5 – 17 with counsellors experienced in a range of issues affecting children and young people. Counsellors use a range of child friendly therapies including sand play and art therapy.

Holding Children Together

Relationships Australia NT, in partnership with the Australian Childhood Foundation (ACF), delivers a specialist counselling service to vulnerable children aged 5 - 17 who have experienced interpersonal trauma, with a particular focus on Aboriginal children living in Alice Springs.

Post Separation Co-Operative Parenting

This program supports families to deal with the stress of separation. It helps parents focus on the needs of their children and assists in reducing the impact of separation on children.

Employee Assistance Program (EAP)

Your employer may offer you an EAP with Relationships Australia, free of charge. This gives you a safe and confidential place away from your workplace to talk about concerns you may be having at home. Current employers include Northern Territory Government and Police, Fire and Emergency Services.

Relationship Education Courses

Relationships Australia NT offers a range of information and therapeutic courses in small groups for individuals and couples.

Find & Connect

This program provides support to individuals who have spent time in out-of-home care in Australia before 1990. This includes orphanages, foster care, children's homes and religious organisation.

Sexual Assault Referral Centre (SARC)

See listing in Government Services

Hotlines and Helplines

Abortion Grief Counselling

1300 363 555

Alanah and Madeline Foundation

(National support for child victims of violence and sudden family loss)

1300 720 747

ASCA (Advocate for Survivors of Child Abuse)

1300 657 780

Beyond Blue

1300 224 636

Crisis Line

1800 019 116 (Free call)

DiDs (Dads in Distress)

1300 853 437

Kids Help Line 24 hr

1800 551 800 (Free call)

Life Force Suicide Prevention Program

1800 100 024 (Free call)

Life Line 24 hr

13 11 14

Mayumarri Healing Centre

Healing for adult and child survivors of childhood trauma

1300 760 580

Mensline Australia 24 hr

1300 789 987

Parentline Counselling Service

1300 301 300

Pregnancy Counselling Australia

1300 737 732

Pregnancy Counselling Link

1800 777 690 (Free call)

SOSBSA

Grief counselling for people at risk of and affected by suicide

1300 767 022

Suicide Prevention

1300 360 980

Teen Challenge Care Line

Suicide prevention for youth

1300 889 288

Women's Information Referral Exchange WIRE

1300 134 130

Focus on the Family Australia

Crisis Counselling and Referral

1300 300 361

NT Health Direct

1800 186 026 (Free call)

Kids Chat Line

1800 332 333 (Free call)

Kids Help Line 24 hr

1800 551 800 (Free call)

Teen Challenge Care Line

Suicide prevention for youth

1300 889 288

Disability Services

Acacia Hill School

See listing under Children's Services: Primary schools

Carers NT

Telephone 08 8953 1669

Service Information Support for people caring for someone with a disability.

Eligibility Must be providing unpaid care for someone with a disability.

Referrals Self or service referral. Usually contact within 2 weeks.

Community and Cultural Development – Incite Arts

Street Address 64B Hartley Street, Alice Springs NT 0870

PO Box PO Box 3491 Alice Springs NT 0871

Telephone 08 8952 6338

Fax 08 8951 6338

Email admin@inciteya.org.au

Website www.youtube.com/inciteya

Service Information Community-led arts organisation that works with young people, people with disability, Aboriginal communities and other communities in Alice Springs and the Central Desert region.

Hours: 9:00am-4:30pm (Mon-Thu)

Department of Education – Student Support

Street Address Level 1, Alice Plaza, Alice Springs CBD 0870

PO Box GPO Box 1420, Alice Springs NT 0871

Telephone 08 8951 1600 (Reception)

Fax 08 8952 9163

Website www.education.nt.gov.au

Service Information Early childhood focused student services provide a family focused approach in supporting children to maximise educational outcomes for any young child or student who has developmental delay or possible disability that impacts on learning. All children/ students with developmental delays or disability aged 0-6 years

Disability Advocacy Service

Street Address Shop 4, 54 Reg Harris Lane, Alice Springs NT 0870

PO Box 8267 Alice Springs NT 0871

Telephone 08 8953 1422

Fax 08 8953 0471

Email advocate@das.org.au

Service Information An advocacy service for the rights of people with disabilities in all areas of life; information and education regarding discrimination, support groups and service providers.

Hours: 9am-4.30pm (Mon-Fri)

Early Childhood Australia – Children’s Services Support Program

Street Address 1st Floor NT House 44 Bath Street, Alice Springs NT 0870
PO Box PO Box 1264 Alice Springs NT 0871
Telephone 08 7999 8001
Free call 1800 959 995
Website www.earlychildhoodaustralia.org.au or www.nt-ia.com.au
Service Information A support service in Central Australia which provides assistance to early childhood programs (children 0-12 years of age) to build their capacity and capability to include children with additional needs in mainstream services as well as provide opportunities for children to learn and develop alongside their typically developing peers.

Keep Moving

Street Address 4 Colson Street, Alice Springs NT 0870
PO Box PO Box 751 Alice Springs NT 0871
Telephone 08 8952 3599
Fax 08 8952 4833
Email alice@keepmoving.net.au
Service Information Equipment hire and sales (e.g. wheelchairs, slings, patient lifters, electric scooters, ramps, toilet, bathroom and bedding equipment).

Hours: 8.30am-4.30pm

Life without Barriers

Street Address Unit 1, 18 Wilkinson Street
Telephone 08 8955 6401

Office of Disability - Central Australia Intake Team

Street Address Ground Floor, Eurilpa House, Todd Mall, Alice Springs, NT 0870
PO Box PO Box 721, Alice Springs NT 0871
Telephone (08) 8951 5163 or 1800 139 656
Fax (08) 8951 5070
Email centralaustraliaintake.ths@nt.gov.au
Website <https://nt.gov.au/wellbeing/disability-services>
Service Information The Office of Disability provides specialist disability services and allied health services to people with disability and their carers. Office of Disability services include:

- Disability Coordination Team (DCT)
- Adult Allied Health Team (AAHT)
- Children’s Development Team (CDT)
- Remote Barkly Allied Health Team (RBAHT)
- Disability Equipment Program (DEP)
- Seating Equipment Assessment and Technical (SEAT) Service.

Hours: 08:00am – 4:21pm (Mon-Fri)

Eligibility To be eligible for disability services provided by the Office of Disability in the Northern Territory (NT), you must meet all of the

following:

- Be an Australian citizen
- Be a permanent resident in the NT
- Have a disability as defined in the Disability Services Act
- Have a disability with a significant impact on the way you live, which needs ongoing support services
- Be aged under 65 (non-Indigenous) or under 50 (Indigenous)
- Not receive support from other states or territories
- Not have a disability that you can be compensated for or have an active compensation claim

The Office of Disability also provides some allied health input to community health clients, including early intervention for children and input for frail aged clients.

Referrals

You can refer yourself to the Office of Disability, or someone can refer you on our behalf with your consent or your legal guardian's consent. Contact the Office of Disability to get a referral form and discuss what service you would like to refer yourself to and why. You may need supporting documentation from a health professional with your referral to show your eligibility for a service.

Personal Helpers and Mentors (PHaMs) – Mission Australia

See listing under Mental Health Services

Riding For the Disabled

Street Address	Blatherskite Park Len Kittle Drive, Alice Springs NT 0870
PO Box	PO Box 8831 Alice Springs NT 0871
Telephone	08 8952 3838 0488732277
Email	rda.alicesprings@bigpond.com
Website	www.rda.org.au
Service Information	Voluntary, non-profit organisation that provides opportunities for anyone with a disability to enjoy horse-related activities.

Tangentyere Aged and Community Services (TACS) – Tangentyere

Street Address	4 Elder Street, Ciccone, Alice Springs NT 0870
PO Box	PO Box 8070 Alice Springs NT 0871
Telephone	08 8951 4290
Fax	08 8952 8521
Email	tacs@tangentyere.org.au
Website	www.tangentyere.org.au
Service Information	Commonwealth Home Care Packages; Commonwealth Home Support Program; Disability in Home Support; Meals on Wheels

Hours: 8:00am-4:00pm (Mon-Fri) and limited hours on weekends

Eligibility

Must be Indigenous, over 50yo in Aged Care Services, or if under 50yo must be on Disability Support Pension.

Domestic and Family Violence Services

Alice Springs Women's Shelter

See listing under Accommodation Services

Alice Springs Youth Accommodation and Support Services (ASYASS)

See listing under Accommodation Services

Catholic Care NT

See listing under Family and Parent Services

Central Australian Women's Legal Service (CAWLS)

See listing under Legal Services

CHANNELS OF HOPE – World Vision

Street Address 8 Elder Street, Ciccone, Alice Springs NT 0870
PO Box PO Box 4946 Alice Springs NT 0871
Telephone 08 8929 1000
Email Robert.bekker@worldvision.com.au
Service Information CHANNELS OF HOPE FOR GENDER – works with faith groups in Lajamnu community to raise the awareness of and prevent gender based violence. The program works closely with Kurdiji and other service providers in Lajamnu.

Cross Borders Indigenous Family Violence Program

Street Address Ground Floor Centrepnt Building, Alice Springs NT 0870
PO Box PO Box 8345 Alice Springs 0871
Telephone 08 8951 5437
Fax 08 8951 5442
Email kylie.butler@nt.gov.au
Service Information Family violence programs to communities in the Ngaanyatjarra Pitjantatjara Yankunytjara Lands in NT, WA and SA.
Hours: Vary depending on community conditions, generally 9am-2pm
Service area: Ngaanyatjarra Pitjantatjara Yankunytjara Lands

Eligibility Must be willing to attend all sessions

Director of Public Prosecutions

Street Address Level 1 Centrepnt Building, Alice Springs CBD, Alice Springs NT 0870
PO Box PO Box 2185 Alice Springs 0871
Telephone 08 8951 5800
Fax 08 8951 5812
Website www.dpp.nt.gov.au
Service Information Court support for victims/ witnesses of family violence.

Domestic and Family Violence Service (DFVS) – NPY Women's Council

Street Address 10A Wilkinson Street, Ciccone, Alice Springs NT 0870
PO Box PO Box 8921 Alice Springs 0871
Telephone 08 8958 2374
Free call 1800 180 840

Fax 08 8952 5476
Email npydvs@npywc.org.au
Website www.npywc.org.au
www.npywc.org.au/d-and-fv-service-intro/npy-dvs-what-we-do/
Service Information Crisis assessment and response, case management, advocacy and support for women from NPY Lands experiencing DFV. Community awareness workshops and DFV primary prevention.

Hours: 9:00am-12:30pm and 1:15pm-4:45pm
Service area: Ngaanyatjarra Pitjantatjara Yankunytjara Lands

Domestic Violence Legal Service - CAWLS

Street Address 1 Stott Terrace Alice Springs 0870
Telephone 89524055 or 1800 684 055
Service Information Drop-in service for information, referrals and legal assistance to women experiencing domestic violence in Alice Springs.

Domestic Violence Specialist Children's Service – Tangentyere

See listing under Youth Services

Family Relationship Centre (partnered with Relationships Australia)

See also Relationships Australia listing under Counselling Services

Telephone 08 8950 4100
Fax 08 8952 5878
Service Information Through the Family Relationship Centre (FRC) provides a Family Dispute Resolution (mediation) service for separated couples in Central Australia. Family Dispute Resolution is a process which helps parents make a Parenting Plan for the care of their children.

The FRC in Alice Springs also:

- Runs regular parent information sessions about the impact of conflict on children (Building Connections)
- Offers pre-mediation coaching and counselling
- Can assist where there is a dispute about property and financial matters
- Has Aboriginal Cultural Advisors who support Aboriginal families to use the service
- Offers a Child Inclusive model of Family Dispute Resolution
- Travels regularly to Tennant Creek
- Can refer clients to other services that can help
- Provides information about family relationships at all stages
- Runs relationship education courses including parenting courses.

Specialist indigenous staff are available for indigenous families.

Headspace

See listing under Counselling Services

Men's Behaviour Change Program Marra'ka Mbarintja – Tangentyere

See Family and Parenting Services for other Tangentyere programs

Street Address 1/39 Elder Street Alice Springs NT 0870

Telephone 08 8952 1430

Service Information A 24 week psycho-education group program for men who have used violence and abuse toward family members.

Hours: 8:30am-4:30pm (Mon-Fri)

Fees: Free

Eligibility 18yo and over

Referrals Individual assessment, self-referral, court mandate, child protection

NT Police Domestic and Personal Violence Protection Unit (DPVPU)

Street Address Parson Street Alice Springs NT 0870

Telephone 08 8951 8888

Fax 08 8951 8877

Service Information Investigate offences of domestic violence; Target repeat offenders; Community education; assist with victims reports and families.

Hours: 7:00am-10:00pm (Mon-Fri)

Ngaanyatjarra Pitjantatjara Yankunytjara (NPY) Women's Council Aboriginal Corporation

Telephone 08 8958 2374

Fax 08 8952 5476

Service Information Case management, advocacy and support for women from NPY Lands experiencing DFV; community awareness workshops.

Sexual Assault Referral Centre (SARC)

See listing under Government Services

Hotlines and Helplines

Family Relationship Advice Line

1800 050 321 (Free call)

Men's Referral Service (No to Violence)

1800 065 973 (Free call)

Violence against Women - Australia Says No

Domestic Violence and Sexual Assault 24 hr

1800 200 526 (Free call)

Family and Parenting Services

*Please note all counselling services will be listed in the Counselling Services section
page 35*

Aged Care Advocacy – CatholicCare NT

Street Address	8 Hartley Street, Alice Springs NT 0870
PO Box	PO Box 832 Alice Springs NT 0871
Telephone	08 8958 2400
Fax	08 8953 3008
Service Information	Support anyone receiving aged care services, including people who are currently receiving services, or who have received care in the past, or potential aged care clients by helping you understand your rights and responsibilities; listening to your concerns; helping you fix problems or make a complaint; and speaking with your service provider if you wish.

Akeyulerre (Arrernte Healing Centre)

Street Address	3 Stuart Tce, Alice Springs NT 0870
PO Box	PO Box 3194 Alice Springs NT 0871
Telephone	08 8952 2339
Email	admin@akeyulerre.org.au
Website	www.akeyulerre.org.au
Service Information	Akeyulerre Inc was established by Arrernte elders and community members as a place for all Arrernte families to practice and enjoy their cultural life. In recognition of the importance of culture and “old way” knowledge in healing and strengthening communities Akeyulerre supports the work of Anangkeres (traditional healers), organises bush trips to country for families to reconnect with land and culture, supports elders to pass on cultural knowledge and language to children, and supports a social enterprise producing traditional bush medicines.

Alice Springs Town Council

See listing under Alice Springs Town Council Services

Ampe Akweke Place – ASYASS

See ASYASS under Youth Services

Australia Breastfeeding Association (ABA)

Street Address	12 Gosse St Alice Springs NT 0870
Telephone	08 8952 4477
Helpline (Free call)	1800 686 268 (7 days/wk)
Email	suemorrish@inet.net.au
Website	www.breastfeeding.asn.au
Service Information	A voluntary organisation who aim to encourage and support mothers who wish to breastfeed their babies and to promote skilled and loving mothering, while creating an awareness in the community of the importance of human milk. A local group meets

monthly to discuss various topics related to breastfeeding and general parenting. There is one trained breastfeeding counsellor available to help all women with any breastfeeding queries. Breastfeeding information, including access to email counselling, can also be found on the ABA website.

Australian Nurse Family Partnership Program (FPP) – Congress

Street Address 16 Hartley Street, Alice Springs NT 0870
PO Box 1604 Alice Springs NT 0871
Telephone 08 8958 4850
Fax 08 8958 4860
Email fpp.adminofficer@caac.org.au
Website <https://www.caac.org.au/client-services/alukura-womens-health-service/family-partnership-program>

Service Information FPP is a free nurse home visiting program for women having an Aboriginal baby and living in Alice Springs, Santa Teresa or Hermannsburg. We work within a strength-based and relationship-based model with women from early pregnancy until their child turns 2 years old. Program aims are centred around enhancing pregnancy outcomes, improving child health and development and supporting maternal life course development.

Hours: 8.30am-5:00pm (Mon-Fri)

Service area: 100km radius from Alice Springs (including town and town camps, St Teresa, Amoonguna)

Eligibility Intake under 28wks pregnant required.

Birth and Beyond

Street Address 2 Reg Harris Lane (off the Mall), Alice Springs NT 0870
PO Box PO Box 542, Alice Springs NT 0871
Telephone 08 8953 7928
Email info@birthandbeyond.org.au
Website www.birthandbeyond.org.au

Service Information A community based organisation dedicated of offering quality support, education and resources for pregnancy, birth and parenting. Providing antenatal workshops, new parents morning tea, support groups, birth pool and breast pump hire and resource library.

Hours: 10am-1pm (Mon-Thurs and Saturdays)

Groups Running: (For more information please phone)

Alice Springs Home Birth Group

For parents and expecting parents interested in birthing at home

Alice Springs Multiples Group

For parents and expecting parents having multiple children at once

IVF Support Group

Peer to peer support group

New Parents Morning Tea

Nutrition during Pregnancy

Information sessions

Welcome Baby

Pregnancy, birth and parenting antenatal workshops

CatholicCare NT – Family Services

See listings under Children’s Services and Counselling Services

Child and Family Services – Congress

See listings under Health Services

EnJOYable Fun First

PO Box	PO Box 808 Alice Springs NT 0871
Telephone	0499 034 225
Contact	Chris Hawke (Change Consultant)
Email	chris.hawke3@gmail.com
Service provided	Creating more enJOYable moments together can re- inspire families, friends & colleagues to co-create the future they yearn for in their lives. Continue, revive or adapt past enjoyable moments that you have experienced with others. Consider doing what others have enjoyed or try something completely new that may bring a smile, giggle or belly laugh to each of you. Experience first then understand the benefits and the wisdom of why and how others create enjoyable fun first times in their lives. Or become one of 'The EnJOYables' with personalised tailored training here in Central Australia.

Families and Schools Together (FAST) NT

PO Box	PO Box 2363 Alice Springs NT 0871
Telephone	(08) 8920 4355 0437 798 805 Alice Springs – 0488 958 448
Email	admin@fastnt.org.au
Website	www.fastnt.org.au
Service Information	8-wk program that brings families together to build a strong sense of community around supporting parents and recognising them as the leader of their family. Three variations of FAST take place in Alice Springs: Baby FAST, Kids FAST, Youth FAST.

Hours: 9:00am-5:00pm

Service area: Northern Territory

Family Court of Australia

See listing under Government Services

Service area: Central Australia based in Alice Springs

Family Responsibility Program – Dept. of Correctional Services

Also see listing under Government Services

Street Address	Level 1, Centrepoint Building, Alice Springs NT 0870
PO Box	PO Box 2407, Alice Springs NT 0871
Telephone	08 8951 5867
Service Information	Aims to build stronger parental responsibility/capacity and to support families in diverting young people from entering/already in the youth justice system.
	Hours: 8:00am-4:21pm
	Service area: Alice Springs and Amoonguna communities
Referrals	Self-referral, Non-Government Organisations and Northern Territory Government Departments

Family Support Service – The Salvation Army

Street Address	Cnr Hartley Street and Stuart Terrace Alice Springs NT 0870
PO Box	PO Box 2187 Alice Springs NT 0871
Telephone	08 8951 0200
Fax	08 8952 4102
Website	www.salvationarmy.org.au/alicesprings
Service Information	Emergency relief assistance for families and singles in financial distress. Aid includes food vouchers, hampers, assistance with power expenses and other financial assistance and referrals.

Foster Carers Association NT

Street Address	Suite 10, 82 Todd Street Alice Springs NT 0870
Telephone	08 8952 9202
Fax	08 8927 8304
Email	info@fostercarersnt.org.au
Website	www.fostercarersnt.org.au
Service Information	Support, advice and advocacy services to the NT's foster and kinship carers.

Hours: 8:00am-4:00pm (Mon-Fri)

HIPPY (Home Interaction Program for Parents and Youngsters)

See listing under Children's Services – Other Services

Indigenous Money Mentor – Anglicare NT

See Anglicare listing under Accommodation Services for contact details

Service Information	Provides financial literacy for Aboriginal and Torres Strait Islander communities. The Indigenous Money Mentor program engages in casework with clients to help improve financial wellbeing. This support includes access to microfinance products. The service provides a supported referral process to help clients obtain assistance from other services.
----------------------------	--

Introducing Solids – Flynn Drive Community Health Centre

See Flynn Drive Community Health Centre under Health Services

IVF Support Group – Birth and Beyond

Street Address	2 Reg Harris Lane (off the Mall), Alice Springs NT 0870
PO Box	PO Box 542, Alice Springs NT 0871
Telephone	08 8952 0916
Email	info@birthandbeyond.org.au
Website	www.birthandbeyond.org.au
Service Information	This is a supportive, informative, confidential and friendly group that you are welcome to join at any stage of your IVF journey.

NILS – Anglicare NT

See Anglicare listing under Accommodation Services for contact details

Service Information Provides people on low incomes with access to credit for essential household goods, without burden of fees, charges and interest payments (loans up to \$1200).

NT Working Women's Centre (NTWWC)

Street Address	Shop 19 Level 1 John Cummings Plaza 63 Todd Mall, Alice Springs NT 0870
PO Box	PO Box 664 Alice Springs NT 0871
Telephone	1800 817 055
Fax	08 8953 3638
Email	admin@ntwwc.com.au
Website	www.ntwwc.com.au
Service Information	Provides free and confidential advice to women about work related matters. The Centre particularly targets services to those in a disadvantaged bargaining position, insecure and low paid work. Delivers Community Education Sessions to community groups, education centres and employers about work relevant topics such as Basic Rights at Work and Workplace Bullying.

Service area: Northern Territory

Disability access: Access is only via stairs but the Centre has an agreement with the Disability Advocacy Services in Alice Springs to use their premises if needed.

Eligibility All types of women, trans-people, intersex people, gender queer people, Brotherboys and Sistergirls are welcome to access the services of the NT Working Women's Centre.

Parents and Families Learning Together – Kwatja Etatha

Service Information Parent education workshops for parents of children. Workshops relate to positive interaction with infants/toddlers, understanding and supporting child development, hygiene and safety, providing care for babies and preparing for work in the community services sector. Target group families and parents of Indigenous 0-4 year

old children.

Relationships Australia

See listing under Counselling Services

Tangentyere Aboriginal Council

Street Address	4 Elder Street, Ciccone, Alice Springs NT 0870
PO Box	PO Box 8070 Alice Springs NT 0871
Telephone	08 8951 4222
Fax	08 8952 8521
Website	www.tangentyere.org.au

Access to Education

Access to Education (A2E) is an innovative and unique program that works with and supports Aboriginal children, youth and their families and communities to achieve positive outcomes in education, safety and wellbeing in the Alice Springs Greater Region.

Telephone 08 8955 4807

A2E Intensive Family Preservation Service

An intensive and tailored case management support service for families who have entered in the statutory system. Referrals made exclusively by Territory Families. Referrals can be made by the Dept from point of intake stage/investigation stage right through to Reunification stage. High risk/Very high risk cases are co-worked with Territory Families Strengthening Families Team.

A2E Youth Work Team

See listing under Children's Services

CAYLUS

See listing under Addiction, Alcohol and Substance Misuse Services

Domestic Violence Specialist Children's Service

See listing under Youth Services

Drum Atweme

See listing under Children's Services

Men's Behaviour Change Program Marra'ka Mbarintja

See listing under Domestic and Family Violence Services

Safe Families – Children's Safe House

The Safe House provides short-term and respite accommodation and care for up to six young people aged 5-12yo, providing a culturally safe and appropriate nurturing environment and culturally informed case management.

Tangentyere Aged and Community Services (TACS)

See listing under Disability Services

Tangentyere Artists Program

Address	16 Fogarty Street PO Box 8070 Alice Springs NT 0871
Telephone	08 8951 4232
Email	arts@tangentyere.org.au
Website	www.tangentyereartists.org.au
Information	Aboriginal owned Art Centre providing arts training and workshops as well as marketing and sales support for the artists.

Tenancy Support Program

See listing under Accommodation Services

Youth Night Patrol

See listing under Youth Services

Targeted Family Support Services (TFSS) – Congress

Street Address	14 Leichhardt Terrace Alice Springs NT 0870
Telephone	08 8951 4400
Website	www.caacongress.com.au
Service Information	Provides support to Indigenous families; Brokerage funds available to support case management for vulnerable families; Referrals received from other community services and families themselves.

Territory Families

See listing under Government Services

Territory Parents Support Program – Flynn Drive Community Health Centre

Service Information Informative 6 week programme for- parents with new babies.

See Flynn Drive Community Health Centre under Health Services for contact details

Towards Independence Program – Salvation Army

Street Address	88 Hartley Street, Alice Springs NT 0870
PO Box	PO Box 2187 Alice Springs NT 0871
Telephone	08 8951 0200
Fax	08 8952 4102
Website	www.salvationarmy.org
Service Information	Confidential, transitional housing and outreach support program that can assist families to move from a crisis situation to living independently in their community.
Eligibility	Family with children under 16yo and be on Territory Housing priority Housing list (determined through meeting with families and discussing their situation).
Referrals	From other Salvation Army services and various community organisations

Walytjapiti Program – NPY Women’s Council

See NPY listing under Domestic and Family Violence Services

Service Information NPY Women’s Council Walytjapiti Program is a voluntary intensive family support program that aims to improve child well-being, safety and family functioning by supporting families who have children aged 0-12 who are experiencing, or at high risk of experiencing neglect. Walytjapiti focuses on key areas of parenting that best support children’s physical, social, emotional and educational development.

Areas Served: The NPY communities that Walytjapiti currently services include Mutitjulu, Kaltukatjara (Docker River), Aputula (Finke), Imanpa, Amata, Pukatja (Ernabella), Iwantja (Indulkana) and Mimili. Walytjapiti receives both community and departmental (Territory Families/Department of Child Protection) referrals.

Young Mums Program – Alice Outcomes

Street Address 7 Kempe Street, the Gap, Alice Springs NT 0870

PO Box PO Box 4856 Alice Springs NT 0871

Telephone 08 8958 5077

Mobile 0429 631 478

Email lyndsay.thomas@ntschoools.net

Service Information Offers an opportunity to complete Years 10, 11 and/or 12 and continue on to further education and job pathways, for young mums or mums-to-be (15-20yo), with their babies by their sides. Individualised education programs so that Mums can work at their own pace; structured programs with a flexible approach to learning; qualified teachers and support staff; parenting and health enrichment programs; children’s play areas; access and/or referrals to community support agencies.

Hotlines and Helplines

Abortion Grief Counselling

1300 363 555

Alanah and Madeline Foundation

(National support for child victims of violence and sudden family loss)

1300 720 747

ASCA (Advocate for Survivors of Child Abuse)

1300 657 780

Beyond Blue

1300 224 636

Crisis Line

1800 019 116 (Free call)

DiDs (Dads in Distress)

1300 853 437

Focus on the Family Australia

Crisis Counselling and Referral

1300 300 361

Kids Chat Line

1800 332 333 (Free call)

Kids Help Line 24 hr

1800 551 800 (Free call)

Mensline Australia 24 hr

1300 789 987

NT Health Direct

1800 186 026 (Free call)

Parentline Counselling Service

1300 301 300

Pregnancy Counselling Australia

1300 737 732

Pregnancy Counselling Link

1800 777 690 (Free call)

Teen Challenge Care Line

Suicide prevention for youth

1300 889 288

Women's Information Referral Exchange WIRE

1300 134 130

Health Services

Dial 000 in the case of emergency

Alice Springs Home Birth Group – Birth and Beyond

See Birth and Beyond under Family and Parenting Services

Alice Springs Hospital

See listing under Government Services

Alice Springs Multiples Group – Birth and Beyond

See Birth and Beyond under Family and Parenting Services

Alukura Women’s Health Service – Congress

Street Address	4 Percy Court
PO Box	PO Box 1604 Alice Springs NT 0871
Telephone	08 8953 2727
Fax	08 8953 4435
Email	alukura.reception@caac.org.au
Webpage	www.caac.org.au/client-services/alukura-womens-health-service
Service provided	Women’s health checks; Providing contraception education and advice; Breastfeeding support; Care for mums and their babies during and after pregnancy; STI checks and treatment; Medical care for illness and disease; Nutrition support – education on good and bad foods and exercise; Information and referral on how to improve health such as quitting smoking; Referrals to other Congress health and wellbeing services; Healthy lifestyle promotion.
	Hours: Mon-Tue, Thu 8:30am-5pm; Wed 9:30am-5pm; Fri 8:30am-12:30pm (Closed during lunch 12:30pm-1:30pm)
	Transport: Can be provided – please let the receptionist know at the time of booking your appointment.
Eligibility	Aboriginal females only

Australian Nurse Family Partnership Program (FPP) – Congress

See listing under Family and Parenting Services

Canteen

Telephone	1800 639 614
Email	sa.admin@canteen.org.au
Website	www.canteen.org.au
Service Information	Provides an Australia wide peer support network for young people living with cancer between the ages of 12-24yo, including parents, siblings and offspring

Child and Family Health Services

See listing under Government Services

Child and Family Services – Congress

Street Address 23 Gap Road Alice Springs NT 0870
Website www.caac.org.au/client-services/child-family-service

Service Information Child health checks; Immunisations; Medical care for illness and disease; Support to access and transition to preschool; Support for vulnerable families to keep children safe at home; Support for families involved with the child protection system; Early childhood education; Referrals to specialist appointments; Healthy lifestyle promotion

Hours: Mon-Fri 8:30am-5pm

Transport: Can be provided – please let the receptionist know at the time of booking your appointment.

Eligibility Aboriginal families

Congress Healthy Kids Clinic

Telephone 08 8951 4444

Congress Family Support Programs

Telephone 08 8959 4750

Continence and Stoma Management Team

See listing under Government Services

Child Health and Nutrition - Flynn Drive Community Health Centre

Street Address Flynn Drive, Alice Springs NT 0870
Telephone 08 8951 6711
Fax 08 8951 6727

Service Information Call Flynn Drive for bookings. Offers a range of different services including drop in clinics, child health services, allied health, nutrition etc. Drop in clinics are only for child health (any concerns parents have- eg. Development, sleep, growth checks, etc) and nutrition. The children's development team also offer a physiotherapist drop-in clinic.

Eligibility Free and open to all members of the public caring for children 0-5yo. A referral is not required for child health and if families need to see a Dietitian they should see their child health nurse for referral or come to drop in clinic.

Child and Family Health Services

Childhood development checks and immunisations for children 0-5yo. Free. Bookings required.

Drop-in Clinic

Every Thursday 8.30am – 11.30am. Child health and nutrition services. Free. Bookings required.

Introducing Solids

Two-part workshop. Stage one for parents of infants aged 3-6months. Part two for parents of infants aged 7-12 months. Contact Flynn Drive for next dates. Free. Booking required.

Nutrition Clinic and Child Feeding Clinic

Referral via child health nurse. Contact Flynn Drive for more information.

Territory Parents Support Program

Informative 6 week programme for new parents with babies 8 weeks and older

Department of Health

See listing under Government Services

Ingkintja Male Health Service – Congress

Street Address 19 Gap Road Alice Springs NT 0870

Telephone 08 8958 4567

Fax 08 8951 4493

Website www.caac.org.au/client-services/ingkintja-male-health-service

Service Information Male health checks; Immunisations; Medical care for illness and disease; Counselling (including home visits); Sexual health information; STI checks and treatment; Anger management and family violence intervention support; Wash facilities; Gym facilities; Nutrition support – education on good and bad foods and exercise; Information and referral on how to improve health such as quitting smoking and/or drinking; Referrals to Congress Social and Emotional Wellbeing Service programs; Health support for Aboriginal men going through ceremony; ‘Men’s Shed’ for men to learn new skills; Healthy lifestyle promotion.

Hours: Mon, Tue, Thu and Fri 8:30am-5pm; Wed 9:30am-5pm
(Closed during lunch 12:30pm-1:30pm)

Transport: Can be provided – please let the receptionist know at the time of booking your appointment.

Eligibility Aboriginal males only

Integrated Team Care-Chronic Disease – Tangentyere Council

Street Address 4 Elder Street, Alice Springs NT 0870

PO Box **PO Box 8070 Alice Springs NT 0871**

Telephone **08 8951 4222**

Fax **08 8952 8521**

Email marianne.cummins@tangentyere.org.au

Website www.tangentyere.org.au

Service Information Assisting clients to manage their chronic disease to reduce hospital admissions

Hours: 8am – 4.30pm

Fee: Nil

Service Area: Alice Springs

Eligibility Aboriginal/Torres Strait Islander living in the Alice Springs region

The Health Collective

Street Address 31 Railway Terrace, Alice Springs NT 0870
PO Box PO Box 1805 Alice Springs NT 0871
Telephone 08 8953 5601
Fax 08 8953 5680
Email admin@thehealthcollective.com
Service Information Chiropractic; Massage Therapy; Remedial Massage; Relaxation Massage; Sports Massage; Pregnancy Massage; Bowen (Bowbech); Myotherapy; Homeopathy; Professional Counselling; Exercise Physiology

Hours: 8:30am-6:00pm (Mon-Fri)
9:00am-12:00pm (Sat fortnightly)

Lactation Consultant

See Department of Health, Child and Family Health Services under Government Services

Midwifery Group Practice

See listing under Government Services

Nutrition Services

See listing under Government Services

Primary Health Care Urban Services –Central Australian Health Services

See listing under Government Services

Remote Health Services – Congress

Street Address 14 Leichhardt Terrace Alice Springs NT 0870
Telephone 08 8951 4400
Fax 08 8959 4717
Website www.caac.org.au/client-services/remote-health-services
Service Information Amoonguna Health Service; Mutitjulu Health Service; Ntaria and Wallace Rockhole Health Service; Santa Teresa Health Service; Utju Health Service

Hours: Mon-Fri 8:30am-5pm

School Health Promotion Nurses

See listing under Government Services

Social and Emotional Wellbeing Service – Congress

Street Address 14 Leichhardt Terrace Alice Springs NT 0870
Telephone 08 8959 4750
Fax 08 8959 4765
Website www.caac.org.au/client-services/social-emotional-wellbeing-service
Service Information Holistic and culturally appropriate primary health care for social and cultural wellbeing, mental health and community connectedness including: confidential counselling and psychological services including psycho-education; case management, Women's and Men's bush trips, art therapy, access

to local language speakers and connection to country; drug and alcohol treatment for Aboriginal people experiencing the effects of harmful alcohol and alcohol use; and a dedicated GP service offering health checks, mental health care plans, access to free medications, medical care for illness and disease, nutrition support – education on good and bad foods and exercise, referrals to care coordination, and healthy lifestyle promotion.

Hours: Mon-Fri 8:30am-5pm

Transport: Can be provided – please let the receptionist know at the time of booking your appointment. Outreach services also available.

Eligibility: Aboriginal families

Hotlines and Helplines

BreastScreen NT

13 20 50

Continence Helpline

1800 33 00 66 (Free call)

Health Direct Australia

1800 022 222 (Free call)

Pap Smear Register

13 15 56

Poisons Information Centre

131 126

Pregnancy Counselling Australia

1300 737 732

Pregnancy Counselling Link

1800 777 690 (Free call)

Quit Line

137 848

Legal Services

Aboriginal Family Violence Legal Service Alice Springs – Central Australian Aboriginal Family Legal Unit (CAAFLU)

Street Address	84 Hartley Street Alice Springs NT 0870
Telephone	08 8953 6355
Free call	1800 088 884
Email	caafly@caafly.com.au
Website	www.caafly.com.au
Service Information	Support, counselling, advocacy and legal assistance for Indigenous victims of family violence in relation to restraining orders, victims of crime compensations, family laws, child protection and sexual assault. CAAFLLU is a legal service employing Aboriginal workers, which provides cultural legal solutions to help Indigenous families. In dealing with violence it involves the community and community values whilst promoting law and justice. CAAFLLU listens and works with communities around family violence and its effects on families. It offers early intervention and prevention services for male and female children, young people and adults affected by family violence.

Hours: 8:30am-5:00pm (Mon-Fri)

Fee: Free

Service area: Central Australia

Referrals	Self and agency referral
Eligibility	Indigenous victims of family violence, residing in Alice Springs, Ntaria, Papunya, Yuendumu, Tennant Creek and Elliot

Central Australian Aboriginal Legal Aid Service (CAALAS)

Street Address	55 Bath Street, Alice Springs NT 0870
PO Box	PO Box 1670 Alice Springs NT 0871
Telephone	08 8950 9300
Free call	1800 636 079
Fax	08 8953 0784
Email	reception@caalas.com.au
Website	www.caalas.com.au
Service Information	A legal aid service for Aboriginal people in the Alice Springs, Tennant Creek and Apatula regions; provides assistance with family, civil and criminal law and child protection.

Hours: 8:30am-5:00pm (Mon-Fri)
24 hour on-call lawyer service
Fee: Free

Referrals Self-referral, agency referral, interview
Eligibility Indigenous people

Central Australian Women's Legal Service (CAWLS)

Street Address 1 Stott Terrace – Westpoint Building
PO Box PO Box 3496 Alice Springs NT 0870
Telephone 08 8952 4055
Fax 08 8952 4033
Free call 1800 684 055
Email enquiries@cawls.org.au
Service Information Incorporates the domestic violence legal service and the Indigenous Women's project.

Hours: 8:30am-5:00pm

Department of Attorney General and Justice

See listing under Government Services

Director of Public Prosecutions

See listing under Government Services

Family Court of Australia

See listing under Government Services

Federal Circuit Court

See listing under Government Services

Northern Territory Legal Aid Commission

Street Address 77 Hartley Street
PO Box PO Box 969 Alice Springs NT 0871
Telephone 1800 019 343
Free call 1800 019 343
Fax 08 8951 5378
Email info@ntlac.nt.gov.au
Website <https://www.legalaid.nt.gov.au/>
Service Information Services include – Legal Aid Helpline, legal advice, legal representation, duty lawyer, family dispute resolution, community legal education and policy and law reform.

Hours: 8:00am-4:30pm (Mon-Fri)

Fees: A fee may apply if you obtain a grant of legal aid.

Sexual Assault Referral Centre (SARC)

See listing under Government Services

Victims of Crime – Catholic Care

Street Address 8 Hartley Street
 PO Box 832 Alice Springs NT 0871

Telephone 08 8958 2400

Fax 08 8953 3008

Hotlines and Helplines

Aboriginal and Torres Strait Islander Social Justice Commissioner

1300 369 711

CAWLS

1800 684 055

Central Australian Aboriginal Family Legal Unit

1800 088 884 (Free call)

Ombudsman (NT)

1800 806 380 (Free call)

Mental Health Services

Alice Springs Psychological and Counselling Services

See listing under Counselling Services

Central Australian Mental Health Services (CAMHS) GP Clinic

See listing under Government Services

Child and Youth Mental Health Team

See listing under Government Services

Employee Assistance Service Australia (EASA)

See listing under Counselling Services

Family Mental Health Support Service – Waltja Tjutangku Palyapayi

Street Address 3 Ghan Road

PO Box PO Box 8274 Alice Springs NT 0871

Telephone 08 8953 4488

Fax 08 8953 4577

Website www.waltja.org.au

Service Information Waltja works with families in the remote communities of Finke, Titjikala and Santa Teresa to support 0-18yo at risk of mental health problems.

Hours: 8:00am-4:30pm

Referrals Eligibility Call Waltja Office to negotiate
Children and youth 0-18yo from Finke, Titjikala and Santa Teresa

Headspace

See listing under Counselling Services

Holyoake

See listing under Counselling Services

MIFANT – Mental Illness Fellowship of Australia NT

Street Address 3/58 Reg Harris Lane, Alice Springs, NT 0870

PO Box PO Box 1009, Alice Springs, NT 0870

Telephone 08 8953 1467

Email teamleader@mifant.org.au

Website www.mifant.org.au

Service area Alice Springs Metro, Tennant Creek

Hours: 8:30am – 4:00pm

Fee: Services are free of charge

Eligibility Mi-Track program - Young people up to 18 showing early signs of mental illness

Carer program – Carers of people with severe and persistent mental illness

Referrals All referrals accepted

Mental Health Association of Central Australia (MHACA)

Street Address 14 Lindsay Avenue
PO Box 2326 Alice Springs NT 0871

Telephone 08 8950 4600

Fax 08 8952 1574

Email info@mhaca.org.au

Website www.mhaca.org.au

Service Information Mental Health promotion and advocacy, individual support, Drop-in Centre and Peer support programs and activities, as well as education and training in Mental Health, and Suicide Intervention programs.

Hours: 8:00am – 4.00pm (Mon-Fri)
Drop-In: 8.30am-3pm (Mon-Fri)
Service area: Alice Springs, the NT and Interstate depending on Funding and Program deliverables.

Eligibility 18 years & over.

Mental Health Carers NT

Telephone 08 8953 1467

Service Information Support for carers looking after someone living with mental health. Service is free to access, but a small annual fee is appreciated.

Referrals Drop in or you can call to make appointment

Eligibility Caring for someone with a mental health issue.

Personal Helpers and Mentors (PHaMs) – Mission Australia

Street Address 82 Hartley Street

PO Box PO Box 5395 Alice Springs NT 0871

Telephone 08 8955 6500

Fax 08 8952 4074

Email lifechoices_program@missionaustralia.com.au

Service area Alice Springs and Papunya Community

Service Information Support people whose lives are severely affected by mental illness. Mission Australia believes that, with support, people can recover from mental illness and lead normal, satisfying and rewarding lives.

Hours: 8:00am-4:30pm
Fee: Free

Eligibility Must want to address any alcohol and drug issues

Referrals Can self-refer or come in to the office

Hotlines and Helplines

Abortion Grief Counselling

1300 363 555

Alanah and Madeline Foundation

(National support for child victims of violence and sudden family loss)

1300 720 747

ASCA (Advocate for Survivors of Child Abuse)

1300 657 780

Beyond Blue

1300 224 636

Crisis Line

1800 019 116 (Free call)

DiDs (Dads in Distress)

1300 853 437

Focus on the Family Australia

Crisis Counselling and Referral

1300 300 361

Kids Chat Line

1800 332 333 (Free call)

Kids Help Line 24 hr

1800 551 800 (Free call)

Life Force Suicide Prevention Program

1800 100 024 (Free call)

Life Line 24 hr

13 11 14

Mayumarri Healing Centre

Healing for adult and child survivors of childhood trauma

1300 760 580

Mensline Australia 24 hr

1300 789 987

NT Health Direct

1800 186 026 (Free call)

Parentline Counselling Service

1300 301 300

Pregnancy Counselling Australia

1300 737 732

Pregnancy Counselling Link

1800 777 690 (Free call)

SOSBSA

Grief counselling for people at risk of and affected by suicide

1300 767 022

Suicide Prevention

1300 360 980

Teen Challenge Care Line

Suicide prevention for youth

1300 889 288

Women's Information Referral Exchange WIRE

1300 134 130

Multicultural Services

Aboriginal Interpreter Service

See listing under Government Services

Multicultural Community Services of Central Australia (MCSCA)

Street Address 5B Wills Terrace
PO Box PO Box 1160 Alice Springs NT 0871
Telephone 08 8952 8776
Fax 08 8952 5176
Email info@mcsca.org.au
Website www.mcsca.org.au
Service Information A community-based organisation that responds to the settlement and multicultural needs of persons from culturally and linguistically diverse (CALD) backgrounds in Central Australia. We assist migrants, refugees and others from the CALD community to settle in Alice Springs.

Hours: 8.30am-4.30pm (Mon-Fri)

NT Interpreter and Translator Service

See listing under Government Services

Relationships Australia

See listing under Counselling Services

Service Information Our Aboriginal and Islander support team can offer support for indigenous families going through separation. We sit down with you. We yarn about what you can do now and what is best for the kids without going to court.

Youth Services

Alice Outcomes

See listing under Children's Services – Other Children's Services

Alice Springs Youth Accommodation and Support Services (ASYASS)

Street Address	12 Undoolya Road, East Side, Alice Springs NT 0870
PO Box	PO Box 9094 Alice Springs NT 0871
Telephone	08 8953 4200
Fax	08 8952 4168
Email	office@asyass.org.au
Website	http://asyass.org.au
Service Information	All people have a right to secure, appropriate and affordable housing. Many young people are often disadvantaged in their access to housing through factors such as inexperience, family crisis and breakdown, financial insecurity and community prejudice.

Ampe Akweke

(pronounced – umba kooka) “Little Babies Place”

Ampe Akweke is a place for young women (14-23yo) who are having a baby. Ampe Akweke offers both outreach support and residential support, if the women have nowhere suitable and safe to stay. Young women can stay in the safe house for up to 3 months. Ampe Akweke works with the young women to ensure they have theirs, their unborn child or their babies health needs met. Ampe Akweke family support workers provide parenting education and support, as well as case management to all young women accessing the program.

Crisis Youth Refuge

Provides safe, supported accommodation for young men and women, 15-17yo, inclusive 24hrs/7days a week. Accommodation can be provided for one night or up to 3 months. During their stay at ASYASS Youth Refuge, young people will also be provided with support through case management (where appropriate). Young people will also be supported to:

- identify and work towards their goals
- address their health, education and income needs
- develop appropriate life skills
- (re)engage with family (where appropriate); and
- access long term accommodation where necessary.

Emergency Relief Program

ASYASS administers Emergency Relief funds to young people who find themselves needing financial assistance in the form of:

- purchase vouchers of a fixed value (eg for food or clothes)
- assistance to obtain appropriate forms of identification
- material assistance such as blankets, clothing or school needs
- appropriate referrals to other services that help to address underlying causes of financial crisis

Resource Centre

The ASYASS Resource Centre is a safe and welcoming place, where youth can drop in for a chat, to use the computers, to make a cup of tea and/or to participate in the various activities.

Youth Housing Program

The Youth Housing Program provides semi-independent accommodation (up to 12 months) to young people (16-21yo). The ASYASS Housing Program currently manages these properties are located across Alice Springs. The housing program offers young people, who are unable to reside with family, through case management, the opportunity to re-engage with education and/or training, or to gain employment, as well as to develop and strengthen life skills (including living skills) required to establish themselves independently. Where appropriate ASYASS also supports and encourages involvement with family.

Bushmob

See listing under Addiction, Alcohol and Substance Misuse

Canteen

See listing under Health services

Child and Youth Mental Health Team

See listing under Government Services

Clontarf Academy

Centralian Middle School

Address Milner Road
PO Box 1771 Alice Springs NT 0870
Telephone 08 8950 2500
Fax 08 8952 6614

Centralian Senior College

Address Grevillea Drive
PO Box 4856 Alice Springs NT 0870
Telephone 08 8959 5500
Fax 08 8959 5510

Yirara College

Address 432 Stuart Hwy
PMB 51 Alice Springs NT 0870
Telephone 08 8950 5644
Fax 08 8950 5666

Service Information Works to improve the education, discipline, life skills, self-esteem and employment prospects of young Aboriginal men and by doing so equips them to participate meaningfully in society

Eligibility All Aboriginal males enrolled at the school are eligible to attend

CREATE

Street Address Suite 4/5, Level 1, Anangu House, 44 Bath Street
PO Box PO Box 329 Alice Springs NT 0871
Telephone 08 8953 8358

Email nt@create.org.au
Service Information Speak Up (training program for young people 14-25yo who want to become a CREATE Young Consultant); CREATE Your Future (life skills workshops for 15-25yo in their transition from care to independence and adulthood); Youth Advisory Groups (for 10-25yo to meet regularly, usually at a fun activity, to discuss issues they are facing within the care system); Leaving Care Kits (a resource for young people aged 15yo and above who are starting to plan for their transition to adulthood and independence).

Eligibility For children and young people who live or have lived in care.

Domestic Violence Specialist Children's Service – Tangentyere

Street Address 1/39 Elder Street, Alice Springs, NT, 0870

Telephone 08 8952 1430

Email zoe.fry@tangentyere.org.au

Website www.tangentyere.org.au

Services provided **Group Program** includes targeted, gender-specific group programs of 4 to 5 young people of similar age, facing similar challenges in relation to domestic and family violence. We make every attempt to meet and assess referred young people prior to their entry into the groups to determine their readiness and suitability for the group program.

Family Violence Specialist Counselling works with the young person and their families specifically in relation to family violence within the context of our group programs.

Family Violence Specialist Case Management offers a specialised case management service to those identified young people who are not currently case managed elsewhere and are considered not suitable to participate in one of our group programs.

As part of our ongoing support, we identify gaps in service delivery and ensure appropriate referral pathways are made for all young people referred to our service.

Education and Training Services – Congress

Street Address 14 Leichhardt Terrace Alice Springs NT 0871

Telephone 08 8959 4771

Email vacancy@caac.org.au

Website www.caac.org.au/client-services/education-training-service

Service Information Provides a range of education and training opportunities to Aboriginal people interested in pursuing a career in Aboriginal health, including traineeships (targeting school leavers seeking work experience); cadetships (targeting students undertaking fulltime study at university in a health, social services or business administrative field and who are seeking on the job training in their field); and HLT40213 Certificate IV in Aboriginal and/or Torres Strait Islander Primary Health Care Practice (which is run in partnership with Batchelor Institute of Indigenous Tertiary Education to provide accredited training to Congress students and trainees).

Family Responsibility Centre – Dept. of Community Corrections

See listing under Family and Parenting Services

Headspace – Central Australian Aboriginal Congress

See listing under Counselling Services

Intensive Youth Support Services (IYSS) – Anglicare NT

Street Address Shop 10 Cinema Complex Leichhardt Terrace

Telephone 08 8951 8021

Service Information A responsive and flexible outreach service providing intensive support for disengaged young people residing in Alice Springs, age 10-17 years, who are at risk associated with ongoing child protection involvement.

Referrals Referrals are received from Territory Families.

Moving On – Anglicare NT

Street Address Shop 10 Cinema Complex Leichhardt Terrace

Telephone 08 8951 8023

Service Information An After Care Support and Brokerage service for young people who have left the care of the CEO/ Territory Families.

Personal Helpers and Mentors (PHaMs) – Mission Australia

See listing under Mental Health Services

Tangentyere Aboriginal Council

See listing under Family and Parenting Services

Territory Families

See listing under Government Services

Transition to Work – Karen Sheldon Training

PO Box PO Box 2351, Parap NT 0804

Telephone 08 8945 6048 or 0459 160 742

Website rto@karensheldontraining.com

Service Information Helps young Australians (15-21yo) find new ways to improve their lives, by providing one-to-one mentoring, resume writing and job application assistance, job-specific training, leadership skill development, counselling and referrals.

Young Mums Program – Alice Outcomes

See listing under Family and Parenting Services

Youth and Community Services – Gap Youth and Community Centre

Street Address 91-93 Gap Road

PO Box PO Box 1564, Alice Springs NT 0871

Telephone 08 8952 3927

Email info@gyc.org.au

Website www.gyc.org.au

Service Information Provides the people of Alice Springs with a place where they can participate in a range of programs from recreational and sporting, to professional case management.

Our programs include: Reconnect; Outside of School Care (OSHC); Community Programs Sport and Recreation.

Hours: 9:00am to 5:00pm (Mon-Fri)

Youth Diversion – Relationships Australia

See listing under Counselling Services

Service Information: The Youth Diversion Program offers young people who have committed offences an opportunity to be diverted from the court system. The young people are supported to complete individualised programs that are restorative in nature and promote life skills. Referrals are received through NT Police.

Youth Justice Advocacy Project – CAALAS

Street Address 55 Bath Street
PO Box PO Box 1670 Alice Springs NT 0870
Telephone 08 8950 9300
Free call (NT only) 1800 636 079
Fax 08 8953 0784
Email reception@caalas.com.au

Service Information Works within a community development framework, to develop and implement a community youth justice advocacy project that promotes the rights of young people to equity of access to appropriate legal support services.

Tangentyere Aboriginal Council

Youth Night Patrol

Telephone 08 8953 3110
Mobile 0437 624 652

Service Information Day, Night and Youth Patrol service in the town of Alice Springs. Early intervention and support to people to create a safer place.

A2E Community Youth Services

Telephone 08 8951 4222
Mobile 0437 326 036

Service Information Community based after school and school holiday program offering a wide range of youth activities based at Town Camps and 3 Brown St Youth Drop In Space. Weekend activities based at 3 Brown Street.

A2E Youth Engagement Program

Telephone 08 8951 4222
Mobile 0448 845 963

Service Information Youth engagement program for young people aged 14+ which focuses on positive re- engagement into training, education and employment pathways.

Hotlines and Helplines

Alanah and Madeline Foundation

(National support for child victims of violence and sudden family loss)

1300 720 747

ASCA (Advocate for Survivors of Child Abuse)

1300 657 780

Kids Chat Line

1800 332 333 (Free call)

Kids Help Line 24 hr

1800 551 800 (Free call)

Life Force Suicide Prevention Program

1800 100 024 (Free call)

Life Line 24 hr

13 11 14

Mayumarri Healing Centre

Healing for adult and child survivors of childhood trauma

1300 760 580

Pregnancy Counselling Australia

1300 737 732

Pregnancy Counselling Link

1800 777 690 (Free call)

Reach Out

<http://au.reachout.com/>

SOSBSA

Grief counselling for people at risk of and affected by suicide

1300 767 022

Suicide Prevention

1300 360 980

Teen Challenge Care Line

Suicide prevention for youth

1300 889 288

The Butterfly Foundation

1800 33 4673

Women's Information Referral Exchange WIRE

1300 134 130

Youth Beyond Blue

1300 224 636

Other Directories

Alice Springs Community Directory

Community Services, Groups & Organisations hosted by Alice Springs council
<http://www.alicesprings.nt.gov.au/living/community/directory>

Ask Izzy

Helps people who are homeless or at risk of becoming homeless to find the services they need, right now and nearby. Australia wide, free, Hosted by Infoxchange
<https://askizzy.org.au/>

Australian Drug Information Network

Australian wide AOD directory listing of with NT support services
<http://www.adin.com.au/help-support-services/northern-territory>

Community Directories

Hosted by Our Community Find a Group to Join is 21 themed directories to make it easy for you to get connected to some of the 600,000 community groups
<https://www.ourcommunity.com.au/directories>

Communities Directory

Hosted by Indigenous remote community association
<http://www.irca.net.au/sector/remote-media-communities/directory>

Law Info NT

Contains general legal information hosted by the NT Community Legal Education Network www.lawinfont.org.au

National Health Services Directory (NHSD)

A consolidated and comprehensive national directory of health services and provider information hosted by PHN NT <http://www.nhsd.com.au/>

NT Government Directory

NTG services and information <https://nt.gov.au/>

Service Seeker

Hosted by infexchange Australia's most extensive directory of community support services providing access to 358,137 health, welfare and community service records.
<http://www.serviceseeker.com.au/>

Yuendumu Community Directory

Community Services, Groups & Organisations hosted by Palmerston council
<https://yuendumuorgs.wordpress.com/>